

# Local Water Done Well

Submission No: 1

**Christine and Kevin Fabish**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I feel that we have a reasonable control of our water apart from the required earthquake strengthening needed

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

modeling has and is being done for most important areas

# Local Water Done Well

Submission No: 2

Kathryn Mercer

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

It makes sense to me to have our water managed in a way that better reflects the watershed, and where all three councils have equal say. I am thrilled that the structure includes iwi representation given their interest in the long-term well being of the land, water and sea.

To me the priority is the long-term sustainability of the water itself. It is not just a resource for our use, it is a habitat used by complex biodiverse ecosystems: science has made it increasingly evident that we ignore the other-than-human needs at our peril.

It is important to me that the goal of the organisation is not-for-profit: it is not a business. Water is a public commons necessary for life. "Many have lived without love, none have lived without water." As such, I feel concerned about the lack of community input, and about who exactly would be on the board? I would find it disturbing if the board was predominantly made up of business people and farmers, for example. How can we better reflect our region's demographics and the wellbeing of the ecology we interdependent with.

I support giving people individualised feedback on their water use, and a per-person budget for equity purposes, as well as incentives for minimising water use, but also in a way that does not put an untenable amount of pressure on low-income households - a tricky ask I know, but something I believe we should strive for.

There are already people grumpy that towns take too much water for those downstream, and conversely that farmers are taking too much water in drought conditions - beyond what TRC says are minimum flows. TRC does not seem to have put enough resources into managing this. I think TRC need to be actively involved in the conversations with the new entity so that we have Integrated Water Resources Management (IWRM) across the region, informed by freshwater and groundwater scientists with an eye on the latest data regarding our changing climate.

I am pleased to see that this model may increase our capacity to respond in an emergency: it is clear that we can expect a lot more of those.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

So long as this is reviewed in time. What we do with our stormwater affects our neighbours, and vice versa, particularly with waterways cross council boundaries and the impacts on our marine life.

We can expect our stormwater systems to be under increasing pressure with more intense weather systems. I support giving more room for rivers such as has been modelled by the Dutch. The overflow of sewage into our stormwater systems is not acceptable.

# Local Water Done Well

Submission No: 3

**Grant Lester**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 4

**Julie Murray**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 5

**Delwyn McCurdy**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 6

Kati Freeman

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Efficiencies in working together across the region, including less organisations for iwi to work with. Support three iwi representatives as proposed (with funding for the role).

Protects water infrastructure and needed maintenance and upgrades from elected member short-term-focused cost cutting decisions, at the expense of future service delivery.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

Support prioritising more water sensitive design and nature-based solutions to managing storm water overflows, which are increasing with climate change.

# Local Water Done Well

Submission No: 7

**Matt Miles**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Your preferred option has a lack of local benefit: Believe the merger disadvantages the local community and lacks strong justification or clear evidence in the consultation documents.

Inconsistent debt borrowing claims: Note differences in how each council describes borrowing benefits, raising concerns about clarity, particularly STDC vs NPDC.

Emergency response: Local staff will be more effective than centralised teams and remaining in house still allows each council to share knowledge and use external contractors, plus easier access to other in-house resources.

Projected savings: Skeptical of monetary savings claims, they are too high and likely based on assumptions that are unlikely to occur. Questions whether NPDC ratepayers would unfairly subsidise others. Debt transfer concerns too — the debt still exists and will either be kept internal and be worn by other services in NPDC, or 'Water's %' equivalently transferred to the WSCCO, leading to no significant beneficial outcome?

Governance structure: Concern about diluted representation — only 4 of 12 decision-makers would represent all NPDC residents. This leads to a loss of local control. Ultimately, the new structure adds bureaucracy and slows decision-making. Good decision making on water requires wider council services anyway, so better in house.

If as you claim the "cost of delivering water and wastewater will increase over time for all water service providers", then we democratically get to decide through local elections by who and by how much.

Compliance and/ or emergency works is heavily affected by travel time and so resources are better kept in district than being merged.

After reading consultation, there is insufficient information to back up council's preferred option. Based on learnings elsewhere in the world, your preferred option creeps into easier future privatisation models of water delivery. Once its separated, I bet ten years from now someone will be saying well we can sell 49% as shares... Preferred option is clearly to remain in house out of the three provided.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

As above.

# Local Water Done Well

Submission No: 8

**Graeme Paul**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 9

**Ross Dravitski**

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

With the CCO options we can't change layers of boards, and after the airport CCO has built a look out and pathways which has nothing to do with running the airport, it shows Council has no control of it as a 100% shareholder, as the council has stated and claims it didn't know this was happening. (which is a bit strange as you would have thought it needed building permits, or is it exempt) It seems like the council and CEO have missed the boat on this issue, so the monitoring of the Airport CCO is pretty dismal, so looking at that it will be the same with a water CCO, so no thanks, . With In house business unit run by NPDC, they should have their fingers on the pulse and be able to know what is going on all the time, and have no surprises hitting them like magic appearing look outs and walkways if they don't then they can be held accountable for their abilities when the elections come round

Also NPDC council debt has increased dramatically recently due to lack of due diligence on projects so everything has massive cost over runs, so enabling a CCO to borrow up to 500% of water income financing arrangements is not on as rate payers will just drown in debt, so better off with in house model where only 135% of rates can be borrowed which will be a more manageable level for rate payers to pay back. This way rates income will have to be set aside and used for in house option to pay for water infrastructure and can't be used for other things . so then essential services will be prioritized over nice to have projects

Also CCO costs need to be set in concrete which won't happen or NPDC need to let us know these overhead costs, as I am starting to wonder if they even know what the airport cco costs overheads are so no CCO's

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

As NPDC already has control over the storm water services why change it , I would say it should already be in the 10 year plan ,if not why not, it should also be run with the Fresh drinking water and waste water, which is what you would think is happening now, so the structure is in place now so cheaper to keep on operating how it is. So no need to invent new systems with out consulting the ratepayers

# Local Water Done Well

Submission No: 10

**Suraya Sidhu Singh**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

We need more economy of scale in water infrastructure, and enlarging the area covered is really the only way to achieve that. It will have the biggest benefits for the two smaller councils.

I would prefer there were representatives from all Taranaki iwi, not just the three waka.

**2. Do you support NPDC retaining in-house control of stormwater services?**

Yes

I put yes as there is no 'don't know' or 'don't mind' option, which is how I feel about this question.

# Local Water Done Well

Submission No: 11

**Cherie Boyd**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

100%, join up with other councils in Taranaki.

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 12

George Richardson

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I do not agree with any option but this choice is not available.

When Council voted to proceed with water meters in 2021 you decided that 15% of the dwellings in the city would have to share water meters with their neighbours. This decision was based on a report titled "WA2019 – Universal Water Metering Option Analysis – Complicated Properties" (same authors as those now advising you on the future supply of water)

Table 5 of appendix C of WA2019 shows, in Option 5, that 5247 properties would each cost \$6,000 to provide individual meters making a total cost of \$31,482,000.

In August 2023 a Report to the Strategic Projects Committee (same authors), sought an additional \$5 million (28% increase in two years on original cost) blaming Covid and everybody else.

More significantly, this report also stated that there were now only 2,000 'complicated properties' which would now cost \$7,500 each or \$15,000,000 to provide individual meters.

It did not explain why 3,247 properties, included in the original report, were now to have their own water meters without it costing a cent.

Nor did it explain why the initial estimated cost of \$6,000 per household had now increased to \$7,500. That is possibly because they don't know. When I asked, through the OIA, how the initial cost was formulated I was advised that it was taken, without verification, from Waipa District Council's report on water meters. My own enquiries suggested a realistic budget was less than half of this price.

The report also overlooks the possibility of using a cheaper check meter system such as those which are used by Kapiti Council costing a few hundred dollars each rather than \$7,500.

In short, the figure of \$31,482,000 is at least ten times more than the real cost, probably more.

Maybe, with more robust challenging of the advice you received, you could have decided differently and avoided the next, inevitable, outcry from outraged homeowners when your staff finally tell them which homes are effected?

You now have exactly the same issue with the options now presented to you on future water management by the same council staff that have previously given you what appears to be very bad advice. You have, again, been bombarded with information which is complex and expansive and you are now being forced to make a decision on this critical infrastructure, effecting tens of thousands of people, without any test or challenge on the advice you have received.

There is a governance dysfunction here which is out there for all to see. The primary role of governance is to test and challenge the advice that you receive from staff. Who amongst you has the background and experience to even know what questions to ask?

Furthermore, based on experience, it is hard to believe that you will seriously consider submissions from the public on this. You didn't on bicycle lanes and the consequences are playing out every day.

It does not have to be this way. This decision is too important to be pushed through by council staff. Isn't it about time that you simply stood up and say openly 'we don't know what is the best option' and then demand independent advice from people who do?

It has taken five years to reach this point, so why not pause for a moment to ensure that the correct decision is reached. Take some independent advice and make it public before making a decision so everyone knows if the council officers have done their job properly.

Maybe, then the public will start believing that you are in charge and begin to trust you again.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 13

**Peter W Groves**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Limit any further overhead, control costs effectively, best option

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 14

**Mark Wipatene - Te Kahui o Taranaki**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Te Kāhui o Taranaki supports Iwi/Mana Whenua representation through the Joint Committee and the non-privatisation of our water resources. However, we wish to express our concerns regarding the financial impact that water charges may have, particularly on our most vulnerable whānau.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 15

Carol Chamberlain

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 16

Wendy Burkett

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep it as it is. NPDC in full control with NO extra unexpected charges.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 17

**Terence Ward**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 18

**Regina Edminstin**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 19

**Jeremy Stevenson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 20

**Kelley Radonich**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep it the same as it is

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 21

**Olwyn Duthie**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

I feel we need to keep our water to local ownership, and having it linked with the council then there will be regulatory checks on the newly formed group.

We do not need to use our recourses to help out Taranaki wide, this is NOT an option.

Do Local Water Well so do it locally. In house NPDC

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

This is where the council footpaths and roads are so having control of the stormwater makes sense as it is under the same umbrella.

# Local Water Done Well

Submission No: 22

**Theresa Adamski**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 23

**Christopher Surgenor**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I want my democratically elected councillors responsible for these services not an unelected board (CCO). I also prefer the funding rules for option 3.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

It is very disappointing that the council has not provided all five options available for this change. The public should have had every option available to choose from for their water as this is a fundamental core part of everyone's day to day existence. Not including all options has done us a disservice.



# Local Water Done Well

Submission No: 24

**Susan Jordan**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I wish for the control of our water to remain within the NPDC.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 25

**Steve Fabish**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I wish for the council to keep control of our water.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 26

Alexandra Cox

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

This proposal is the most future focused and effective long term solution that will ensure that water infrastructure is fit for purpose. Furthermore the economy of scale enabled by a joint CCO can't not be matched by alternative proposals.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 27

**Andrea Mullan**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 28

**Barry Sutherland**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Surely with the high numbers of employees presently employed by NPDC , we can manage this without adding more. Surely?

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 29

**Roger Hawkins**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Other options will add as another layer of expensive bureaucratic officials.

No indication that Stratford and South Taranaki Councils are on the same page.

Financial model is not clear for options 1 & 2

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 30

Graham Chard

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I am fundamentally opposed to any option that is being pushed principally on the basis of the level of borrowing that can to be accessed, and on the basis that this new debt will be off the Council books, thereby improving the ability to borrow EVEN MORE.

I have selected this option out of the three because my preferred option is not one that being offered; that being a Consumer Trust model with district wide water delivery service that is co-owned between a consumer trust and the three Taranaki District Councils.

This is a model that protects enduring ownership of the asset, that provides a greater level of economy of scale, that maintains transparency of costing, operation and charging, and that ensures that we maintain a measure of control to ensure what we are paying for is what we get.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

The district is growing at by 1000+ per annum, but without a strategic overview of the state, and future loading on core infrastructure, we will not be able to grow the district in a structured, managed way to accommodate that growth.

Additionally, storm water infrastructure impacts across many other operational areas and elements across the district.

# Local Water Done Well

Submission No: 31

**Jenny Laird**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 32

**Murray Laird**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Each council needs to be responsible for their own ratepayers. A disaster could potentially affect the whole of Taranaki, when you 'put your eggs into one basket'

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

It is not fair for district councils who aren't as effective and efficient to be a drain on another, no matter whether you are a winner or loser with this scenario.

# Local Water Done Well

Submission No: 33

**Steve Smith**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 34

**Mark Brennan**

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

There is no long term justifiable reason to move Water services out of house.

The only reason I can conclude is to hide information from ratepayers and Councillors.

Similar to the Airport entity. 100% ratepayer owned yet no transparency, and accountability.

The Airport entity should be paying off debt, not adding more flippantly.

We do not require another business entity to manage a task, that is one of Councils core business purposes and functions.

I'm sure if I was to do a relatively lazy search there would be ample evidence, studies, and reports that would agree with my initial sentence.

Think I'll do that for my submission..

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

# Local Water Done Well

Submission No: 35

Alexis Stevens

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 36

**Gerard Kalin**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 37

**Rebecca Battaerd**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 38

John Hollins

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

It is important, because it is Rate Payer money that you are spending, that transparency and accountability, to Rate Payers, of decisions and projects is maintained. That transparency will not be available to Rate Payers if Water Services are sequestered behind a Council Controlled Organisation structure. It is bordering on immoral to deny access by Rate Payers to operational/financial details of Water Services provided by use of Rate Payers funds.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

Makes sense to have all water related services under the same administrative umbrella.

# Local Water Done Well

Submission No: 39

**Gerald Smith**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

We as ratepayers need to have more control on this and who is in control of our water infrastructure.  
NPDC needs to be held more accountable

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Again ratepayers need to be able to voting rights on who are on this committee



# Local Water Done Well

Submission No: 40

**Blair Walker**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

NPDC Councillors should retain direct oversight, and therefore public accountability, for both the quality and cost of water services. CCOs should be avoided as they increase governance costs and reduce council control and public accountability.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

NPDC Councillors should retain direct oversight of stormwater services.

In some areas of New Plymouth District (e.g Inglewood) ground conditions coupled with increasing densification of housing may result in ground soakage not providing satisfactory stormwater disposal for private property and provision of piped public stormwater systems should be considered.

# Local Water Done Well

Submission No: 41

Chris Paul

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I want to stay with an in-house model for Local Water Done Well.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 42

Jacqui Paul

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 43

**Sam Holliss**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Please leave as is

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 44

**Alicia Clarey**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 45

**Moran Stark**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

This is the rate payers paid for infrastructure. All rates in the New Plymouth District boundaries belong to New Plymouth Rate Payers and no other entities or councils. We need to look after what we own and maintain and no other entities issues and or problems.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 46

**Jean McDonald**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 47

**Craig Chaplin**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I don't agree with changing anything to something that seems less democratic. I want to stay with the in house model.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 48

**Mark James**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 49

**Peter Staite**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 50

**Brent Anderson**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I don't agree with changing anything, stay with an in-house model for Local Water Done Well, Rate payers already own the infrastructure, water is free, staying in house is the most cost effective option and why let control of our water go out of our hands, democratically for NP rates payers this is the only way forward..

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

Keeping control of our own assets is the only option.....

# Local Water Done Well

Submission No: 51

Rowan Oldfield

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

This is the only option that doesn't allow the council to borrow more money and get further into debt.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

The debt that the other 2 options will be crippling for current and future generations.

# Local Water Done Well

Submission No: 52

Yvonne Northcott - Taranaki Womens Club

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 53

**Robyn Adam**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 54

**Stephen Wilton**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 55

Wharehoka Wano

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 56

**Sandra Walker**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 57

**Joy Fabish - Hillsborough Hideaway**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

We need to have control of our water.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 58

**Ann Furze**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I feel that there would be more control and involve less people (organizations), therefore less cost.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

There is a greater possibility of making decisions that are appropriate to our community, less time spent making decisions relevant to all 3 councils who may have different needs to ours, and therefore less borrowing to cover the costs for extra people involved in the decision making process.

# Local Water Done Well

Submission No: 59

**Bev Moratti**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 60

Alan Batten

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 61

## Racheal Cottam - Offshore Plumbing Services Limited

Wish to speak to the Council: No

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### 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

My name is Racheal Cottam, and I am the Director of OPS Plumbing & Pipeline — a civil contractor employing over 50 staff across Taranaki. We deliver key water and wastewater infrastructure projects for NPDC and the wider region. In addition to my role in infrastructure delivery, I am also an active developer, with residential and commercial subdivisions completed or underway in both New Plymouth and South Taranaki, including land earmarked within the next business park.

This submission reflects my dual perspective: as someone leading a business involved in the practical delivery of water infrastructure, and as someone navigating the consenting, planning, and development system that depends on timely, well-managed water services.

Position on the Options

I do not support Option 1 (Joint WSCCO)

I do not support Option 2 (NPDC-only WSCCO)

I strongly support Option 3 – Keep it in-house, with operational improvements to meet Government standards and ensure long-term sustainability.

Concerns with Option 1 – The Joint WSCCO

#### 1. Loss of community accountability and responsiveness

A regional WSCCO removes operational decision-making from NPDC and places it in the hands of a shared board. That may work in theory, but in practice, it risks disconnecting the service from the people who pay for it and rely on it.

Elected councillors currently set water priorities in line with local needs. A shared governance model makes it harder for New Plymouth residents to influence outcomes and harder for local developers to engage with infrastructure planning in a timely way.

#### 2. Risk to local contractors and the workforce pipeline

OPS has invested in workforce development — from apprentices to senior techs — in collaboration with councils. Under a WSCCO, procurement is centralised and risks becoming dominated by larger players with national reach but no local presence.

Once you remove procurement from the local level, you risk losing local capability. Contractors like us can't continue investing in local jobs if access to work becomes dependent on a single entity's preferences.

#### 3. Development delays and infrastructure misalignment

As a developer, I rely on coordinated infrastructure delivery. Water, roads, stormwater, and land-use planning must move together. I've experienced what happens when these things get out of sync — project delays, cost blowouts, and frustration.

A WSCCO introduces an artificial divide, making it harder to align infrastructure with council-controlled consenting and growth strategies. The people responsible for water delivery would no longer sit alongside the planners and asset managers who oversee the wider network. That's a recipe for inefficiency.

### Concerns with Option 2 – NPDC-only WSCCO

While Option 2 may seem like a middle ground, it brings many of the same risks as Option 1:

Procurement is still controlled by an arm's-length board

Governance becomes less transparent and harder to influence

Local SMEs may lose direct access to NPDC infrastructure work

Water services are split from the rest of council operations

This option carries the same gatekeeping and capability loss concerns — without the supposed scale benefits of the regional model.

### Why Option 3 Is the Right Path

- Accountability stays with elected members

Water services remain under the direction of those who represent this community. That's the best guarantee of responsiveness and local alignment.

- Local suppliers stay viable

OPS and other civil contractors can continue supporting local employment, training, and delivery — provided procurement remains open, balanced, and fair.

- Development, planning, and infrastructure stay integrated

As someone who works across both development and infrastructure delivery, I know how critical it is to keep these functions aligned. Option 3 allows council teams to stay coordinated and efficient.

### Final Comments

This is one of the most significant decisions NPDC will make this decade. We're talking about the future of water delivery, but also the future of procurement, workforce, planning, and public trust.

I do not support Options 1 or 2.

I support Option 3 — because it protects local accountability, supports local jobs, and keeps our systems aligned for growth.

Thank you for the opportunity to contribute.

Kind regards,

## 2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 62

**Jeremy Cottam - Offshore Plumbing Services Limited**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

My name is Jeremy, and I own OPS Plumbing & Pipeline — a New Plymouth-based civil infrastructure contractor employing over 50 staff. We deliver major water, wastewater, and trenchless infrastructure projects across New Plymouth, Stratford, and South Taranaki.

I appreciate the opportunity to provide feedback from a business owner's perspective — someone who has spent the past 15+ years investing in local people, plant, and systems to build capability right here in Taranaki.

My Preferred Option

I strongly support Option 3 – Keep it in-house, with operational reforms and investment as required.

I do not support Option 1 – the Joint Taranaki WSCCO, nor Option 2 – a New Plymouth-only WSCCO.

Why I Support Option 3

### 1. Keeps accountability local and transparent

As a contractor who interacts regularly with NPDC teams, I value being able to resolve issues, provide input, and get decisions made quickly. That becomes harder when governance is pushed to a regional board or an arm's-length WSCCO. The further decision-making is from those doing the work, the slower and less responsive the system becomes.

### 2. Supports a fair and balanced procurement environment

Right now, OPS and other local contractors can tender fairly and build relationships with council teams across the region. A WSCCO (under either Option 1 or 2) consolidates all procurement — meaning if you're not on their panel or preferred list, you risk losing access to the entire water workstream. That creates a single point of failure for local businesses, and centralised gatekeeping is not a risk we should build into the system.

### 3. Preserves workforce development and regional reinvestment

OPS invests heavily in local apprentices, water techs, and trade qualifications. We've built a sustainable pipeline of skills for the region, and that's only possible with reliable access to work and fair procurement processes. Under a WSCCO model, procurement often favours larger national firms who don't reinvest locally and don't train here. Keeping services in-house protects the link between local jobs and local infrastructure.

Why I Oppose Option 1 – The Joint WSCCO

#### • Too much centralised control

One board deciding investment, procurement, and delivery priorities across all of Taranaki introduces too much risk. Smaller players, rural areas, and local contractors could easily be sidelined under a regional strategy driven by scale and cost alone.

#### • Board makeup and priorities may not reflect local needs

A joint entity managed by a shared board removes the ability for NPDC to directly respond to community feedback and support local development pipelines. That matters to both ratepayers and developers — delays and misalignments can create years of project disruption.



### Why I Oppose Option 2 – NPDC-only WSCCO

Option 2 may appear like a compromise, but in practice it introduces the same issues as Option 1 — namely, the creation of a centralised, semi-corporate entity that acts as a gatekeeper to procurement and distances decision-makers from council operations and field delivery.

It separates water from council governance and increases the chance that larger contractors dominate access to local workstreams.

### Final Comments

I've built a business in Taranaki that employs over 50 people. We reinvest locally, we train locally, and we deliver to a high standard. All of that is possible because we have direct access to councils, fair procurement, and a system that still values relationships, reputation, and accountability.

I do not support Option 1 or Option 2. I strongly support Option 3 — keeping water services in-house, under council control, with the operational reform and performance investment required.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 63

**Judy O'Connor**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 64

Dave Tickner

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

We should just stick to what we've got. How is taking on the burden of other councils of benefit to New Plymouth.

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 65

Yvonne Farnsworth

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I do NOT agree with changing anything. I want to stay with the in-house model for Local Water Done Well

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Please listen to submissions

# Local Water Done Well

Submission No: 66

Todd Singleton

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 67

Allan Simons

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 68

**Phillip Barrett**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 69

**Andrea Connor**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 70

**Matthew Connor - Spartacus Innovations**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

After seeing how CCOs don't work I want to keep it in house

# Local Water Done Well

Submission No: 71

**Barbara Staite**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 72

**Fiona Smith**

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep our assets in our control, we can then control what we charge the ratepayers, and control costs. We should not provide capital for other councils up keep and improvement of their water systems.

That is the councils job, is to maintain the ratepayers assets WHY give it to another entity???

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

We do not need another entity to make money from the rate payer

Do your job that you have been elected for and careful with our money, dont squander it.

# Local Water Done Well

Submission No: 73

**Alison Olsen**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

The control of assets will be lost if it goes elsewhere. Therefore an astronomical increase in maintenance and extra costs

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 74

**Sandra Parker**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Any other option will lose control of the NPDC water assets & not have any control of costs & most likely debt.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 75

**Bridget Terry**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 76

**Robyn Strampel**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

I don't feel anything needs to be changed

# Local Water Done Well

Submission No: 77

**Julie Simons**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 78

**Noel & Marilyn Stachurski**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

We don't agree with changing anything, and we want to stay with an in-house model for Local Water Done Well. Thankyou

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 79

**Pam Lester**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Definitely do not!! agree with joining Stratford or Hawera or both

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 80

Mitchell Ritai

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 81

**Mitchell Ritai - Te Runanga o Ngati Mutunga**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 82

**Suellen Roy**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

The in-house business unit is the ONLY option offered where the operation is directly answerable to the ratepayers who pay for the services. The other options allow to many layers between the people who pay for the service and those that control how the service is supplied

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

The in-house business unit is the ONLY option offered where the operation is directly answerable to the ratepayers who pay for the services. The other options allow to many layers between the people who pay for the service and those that control how the service is supplied.

# Local Water Done Well

Submission No: 83

**Glenys Brisco**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 84

Ian Brisco

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 85

**Terry Lester**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Definitely do not agree to joining Stratford and Hāwera this would involve a complete new bureaucracy and cost centre

Absolutely don't agree with a CCO



# Local Water Done Well

Submission No: 86

**Helen Lockley**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 87

**Nathan Strachan**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I don't agree with changing anything, and you want to stay with an in-house model for Local Water Done Well

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 88

**Shirley Connor**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Water services are a core component of any council in NZ. This should remain at the centre of council business so a new entity is simply 'farming out' the onus to another organisation. The costs of setting this entity up and the potential for 500% borrowing is outrageous. Over a number of years we have built long term rental properties, and rates are the predominate driver of rent increases. This will only get worse if Option 1 is adopted. Please, please think of your ratepayers and keep costs as low as they can possibly be. If NPDC kept to its core business and not 'pie in the sky' wastes of money, people may be able to afford to live here. The waste of money that has gone on fixing up stuff-ups such as the Carrington/Huatoki St intersection, and the much hated new cycle lanes, not to mention the hated new parking meters is the reason for a great deal of dissatisfaction for rate-payers and renters in the district.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

As above. NPDC needs to get back to prioritising its core responsibilities. Water, wastewater and stormwater-Done Well.

# Local Water Done Well

Submission No: 89

**Philip Cursons**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Communication and consultation with the community has not been successfully achieved or explained. The proposed costings are vague. We already have an inhouse department that manages drinking water, waste water and storm water successfully ( by your pamphlets that you distribute)

Therefore lets keep it in-house, control and reduce the debt and expenditure over the whole council, and improve communications to residents informed of everything that you are doing.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

The three services of water supply and disposal( drinking water/waste water/stormwater) currently carried out by our council staff work together to achieve the correct result. Why would you take one part away to operate separately? This action will only increase costs and that is something that our council and officers must work together to achieve reduced costs and reduced rates for our residents.

This city is projected to become unaffordable to live in unless your/our costs are controlled by our councilors and council staff. To do this we must maintain "control" and have expenditure able to be scrutinized by the residents.

# Local Water Done Well

Submission No: 90

**Brian Sexton**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

The in-house business unit is the ONLY option offered where the operation is directly answerable to the ratepayers who pay for the services.

The other options allow too many layers between the people who pay for the service and those that control how the service is supplied

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

See my comments above.

# Local Water Done Well

Submission No: 91

**Alistair Gow**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 92

Shane Devlin

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 93

David & Michelle Politakis

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 94

Joe Connor

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Water and sewage are one of the core responsibilities that councils exist for. To set up a new entity to deal with these services, with 3 tiers of bureaucracy (committee, board, management), along with 500% borrowings is completely irresponsible. Under this scenario we will be drowning in debt, and rates will skyrocket uncontrollably in a short time. I am confident that the NPDC has all the staff they need to continue providing water and waste water, and look forward to continuity of supply at the lowest possible cost to ratepayers.

Ratepayers are not an endless money pit to be delved into constantly.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

# Local Water Done Well

Submission No: 95

Pui Sze Chiu-Kraemer

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 96

**Matthias Kraemer**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 97

**Sandra-Marie Kirby**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 98

**Peter Kirby**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 99

Grant Slater

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

This gives ratepayers and voters more ability to influence decisions, via elections, than any other option.

We need the ability to more directly influence.

The other options do not.

**2. Do you support NPDC retaining in-house control of stormwater services?**

Yes

# Local Water Done Well

Submission No: 100

**Neville Busing**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 101

**Bruce Moffett**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I feel that the other options are going to incur extra costs mainly with increased labour

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 102

Nick Taylor

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 103

**Bernadette Jull**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I feel that water is already included in our rates.

I don't agree about bringing in private entities into water control.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 104

**Annemarie Wissema**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Even though I am not on town water, your option 1 and 2 will affect my already exorbitant rates significantly.

Please use the realistic option, the one that works AND costs the least amount for us rate payers.

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 105

John Ellis

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

I wish that, if necessary, we can democratically change any structure or decision making, either by referendum or by consultation form, or any other democratic means

# Local Water Done Well

Submission No: 106

Colin Smith

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Creating another entity to undertake these services just creates another level of bureaucracy and more cost. Up to now things have gone okay other than the poor risk management over the Mangorei pipe, that was damaged in a storm. Really that was always a possibility. Also the NPDC have just completed new pipe work in Urenui reducing leaks by 95%, which shows in-house is capable of doing the job.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

I would also like to add that I don't buy the CCO being able to borrow more money either. There is a thing called the PIF worth about \$400 million, which our mayor is on record as saying should be taken into account to when the Council credit ratings are assessed. You cant have it both ways folks.

# Local Water Done Well

Submission No: 107

**Thomas Waite**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Water falls freely. There already has a perfectly good operational system in place. Needs no change in its operation.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Storage is what we need in New Plymouth.

# Local Water Done Well

Submission No: 108

**Lesley Crosthwaite-Scott**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Stop messing about with our money. Just for once, do the right thing by the people of New Plymouth. This is about us, not about you and the gratuitous spending and tinkering isn't why you were elected.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 109

**Doug Hislop**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I do not support any territorial authority's rates being spent in other jurisdictions.

There is far less opportunity for the alternative options to be truly community-driven.

NPDC rates are mandatory contributions set by elected members to fund a wide range of services and infrastructure based on local needs and priorities within our specific district. These elected members are accountable to their communities and have no authority to make decisions beyond their jurisdiction.

As water service delivery impacts on other areas of a council's operation (as it inevitably does) the 'voice' of our elected members' is lost.

Regardless of the desire for amalgamation, this fundamental principle of the Local Government Act warrants thorough reflection and debate before any decision is made.

Jointly owned Council-Controlled Organisations (CCOs) are more likely to be influenced by central government policies and decisions.

While experts may be able to demonstrate short-term savings through a regional entity, the long-term requirements of water service delivery extend well beyond the limits of reliable forecasting.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

The history of local government shows that amalgamating or contracting out core services has generally yielded poor results - a signal, in my view, of what we could expect in this instance.



# Local Water Done Well

Submission No: 110

**Adrienne Douglas**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 111

**Lorena Brannigan**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I feel it appears the first two options will be creating more debt, of which rate payers have enough. Any debt the council owes is a rate payer debt. Just creating another name to put the debt to doesn't reduce debt owed by rate payers.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

I personally don't have great faith in the Councils decisions to date. As a rate payer I was told The Len Lye would not be a cost to rate payers and at present it is losing \$120,000 a month. I would be worried if a new entity was created it would just be another place that deficit could be hidden.

# Local Water Done Well

Submission No: 112

**Alarna Stratton**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 113

**Alison Wheatley**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I think that the three Councils working together will be the most efficient and cost-effective way to maintain and improve water services throughout the region. I think that in coming years it will be very difficult and excessively costly for small, local Councils to make the needed improvements to water supply and treatment.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

I understand from the information supplied, that this is a separate and complex issue that need to be managed by each Council, at least in the short term, based on local natural and human geography.

# Local Water Done Well

Submission No: 114

**Manditha Jamuna**

**027 308 5397**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I feel that this would be the best option to move the district forward together

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

NPDC are doing an excellent job now - no need to change. Also, Stormwater is a grey area as urban (roads) planning cross over with storm water management - so it's best to keep it in-house

# Local Water Done Well

Submission No: 115

**John Wyke**

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

- 1: Keeping it in house will ensure that there is an element of control by the elected councillors
- 2: Separating the finances will enable more (uncontrolled) borrowing that we will still have to repay
- 3: we keep our local staff who should have a stake in getting the done well
- 4: we pay for the level of facilities / service we want
- 5: less bureaucracy duplication, no establishment costs - save money
- 6: New Plymouth is big enough to manage its own affairs. There is no need to merge with other councils/organisations.
- 7: A Taranaki wide organisation will result in less efficiency, increased travel (costs) and many distributed organisations will increase the levels of management and bureaucracy.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

According to past and present NPDC engineers, New Plymouth residents have invested in a good water management system over the years. If we merge with any other organisations we will then have to bring them up to standard or change ours. This is an additional cost to our rates.

The general rates are now growing at an unsustainable level. We do not need change that will increase costs.

I believe that the comments about attracting staff are moot. New Plymouth is a very attractive place to live and bring up a family.

# Local Water Done Well

Submission No: 116

Deb Hancock

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 117

Safwan Mirza B - OPS Ltd.

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Submission – Local Water Done Well: Water Services Delivery Reform

About Me

As the Chief Operating Officer at OPS Plumbing and Gas, I oversee operational delivery, environmental management, regulatory compliance, and contractor engagement across a range of large-scale water infrastructure projects in Taranaki. My role sits at the intersection of governance expectations, health and safety legislation, contract performance, and long-term asset integration.

This submission reflects my professional concerns around the implications of a structural overhaul of water governance in our region. While well-intentioned, the proposed WSCCO models raise strategic, operational, and regulatory concerns that I believe will have unintended and lasting consequences.

Preferred Option

I do not support Option 1 (Regional WSCCO) or Option 2 (NPDC-only WSCCO).

I support Option 3 – a reformed, performance-driven in-house model under NPDC, with stronger internal accountability and improved system integration.

Strategic and Operational Concerns

### 1. Disruption of integrated infrastructure delivery

Water infrastructure does not operate in isolation. It's deeply embedded in roading, development, environmental controls, and public health systems. Splitting accountability across entities — as Options 1 and 2 propose — fractures this cohesion. It creates artificial silos where alignment is critical.

I have seen how these fractures impact operational certainty. The more we separate planning from delivery, and delivery from local context, the more we introduce inefficiencies, duplicated process, and ultimately greater risk to public outcomes.

### 2. Diminished ability to manage regulatory compliance at pace

As someone responsible for managing contractor safety and environmental controls on active water networks, I question how a WSCCO will meet the responsiveness needed to resolve field-level issues in real time. When control is centralised and indirect, risk resolution slows down.

Whether it's a contaminated main, a service strike, or a live pressure system interaction — compliance and mitigation are time-sensitive. In-house models provide a direct line of communication. Under Options 1 or 2, decision-making would become slower and more bureaucratic, potentially compromising outcomes and exposing councils to liability.

### 3. Precedents from other WSCCOs are deeply concerning

Having worked across regions and monitored the evolution of water service entities nationally, I have serious concerns about the models we are being asked to emulate. In particular:



Wellington Water has been found to lack strategic cohesion, effective internal systems, and performance accountability. Their service failures have become well-documented across media, audits, and internal reviews.

Watercare (Auckland) continues to face criticism for its inability to effectively align development needs with infrastructure delivery, with delays and operational disconnects impacting project viability.

I would urge NPDC to learn from these models, not replicate them.

#### Future Development and Infrastructure Risk

OPS Plumbing and Gas forms part of a broader business group with long-term investment in land development across New Plymouth. Fragmenting utility infrastructure governance adds complexity and uncertainty to that process.

Water infrastructure is often the critical path on a development programme — and if approvals, inspections, or integration are slowed down due to inter-agency delays, the flow-on impact to housing delivery and economic performance is significant.

If NPDC wants to support growth, the solution isn't creating another layer of governance. It's building better alignment between internal departments and industry.

#### What I Recommend

If Option 3 is retained (as I believe it should be), the following actions are critical to its success:

Introduce a robust performance framework with independent metrics for NPDC's in-house water team

Prioritise investment in systems that support real-time scheduling, risk reporting, and asset visibility

Establish a formalised contractor liaison group to give meaningful voice to the delivery sector

Maintain stormwater under council control to protect integration with roading and environmental compliance

Commit to publishing service-level and cost benchmarks annually for public transparency

#### Conclusion

From a COO's perspective, this isn't just about who holds the contracts — it's about ensuring that the infrastructure we deliver is fit for purpose, delivered without unnecessary delay, and compliant with increasing regulatory pressures. Centralisation introduces distance. And distance leads to delay, disconnection, and dysfunction.

I do not support Option 1 or 2. I support Option 3 — with strong internal reform, better system architecture, and direct industry partnership.

Thank you for the opportunity to contribute.

## 2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

No further comments.

Added in my answer above.

# Local Water Done Well

Submission No: 118

**Susannah Christiansen**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Option 1 is definitely the most cost-effective and efficient option for the New Plymouth District and the Taranaki region in the short and long-term.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 119

**Emma-Gene Hutchinson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I am strongly of the view that NPDC should keep all water services in-house so as to maintain direct control of, and responsibility for, these critical ratepayer services.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 120

**Melany Hunt**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 121

**Renaë Mclachlan**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 122

**Danielle Washer**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

We slips absolutely keto this in house, this has not worked for other regions at all

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 123

**Angie Wiggins**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I think it's important to work together across all Taranaki councils and all Iwi because we are very close and as the cities and areas grow we will merge more and more. It feels very important to work together.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 124

**Sarah Lucas - Be Natural Soap**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Current NPDC stormwater visions and roadmap is excellent -I feel confident NPDC can execute the SW roadmap.



# Local Water Done Well

Submission No: 125

Haylee Lander

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 126

**Alysha Sextus**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 127

**Aaron Best**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 128

**Denay Corijon Cottam**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

About Me

I am a registered plumber and gas fitter, hold a Level 4 qualification in water reticulation, and a diploma in asset management Level 6. I have worked in the civil and water infrastructure sector for over a decade, both in New Zealand and offshore. I currently work at OPS Plumbing & Pipeline — a locally owned civil contractor employing over 60 staff and delivering water, wastewater, stormwater, and trenchless infrastructure projects across New Plymouth, Stratford, and South Taranaki.

This submission is made in a personal capacity, based on my experience delivering plumbing and infrastructure since 2010, and as a ratepayer invested in the future of our region. I support change where it improves outcomes, but I do not support creating further distance between decision-makers and the people and companies who actually do the work.

Preferred Option

I do not support Option 1 (Regional WSCCO) or Option 2 (NPDC-only WSCCO).

I support Option 3 – retaining and improving NPDC's in-house delivery, on the condition that real operational reform and industry engagement occur.

Concerns from an Industry Perspective

### 1. Procurement risk under a single-entity model

A regional WSCCO would centralise all water and wastewater procurement under one gatekeeper. If that relationship breaks down — for any reason — contractors could be entirely shut out of the region's water work. That creates an unacceptable level of commercial risk and undermines fair competition.

### 2. Board bias toward large national/international contractors

There is a high likelihood that a WSCCO board would include senior figures with experience in large corporates. This often leads to unintentional bias, where large firms are favoured for familiarity or perceived scale — even if locally owned, proven contractors can deliver just as effectively. OPS is one of the largest locally owned firms in Taranaki, but I've seen how centralised procurement environments overlook companies like ours in favour of brands based in Auckland or offshore.

### 3. NPDC's current model still needs work

While I support Option 3, I'm under no illusion that NPDC's in-house performance is perfect. There are serious issues around communication, procurement delays, and inconsistent internal systems. If Option 3 proceeds, reform must happen alongside it — not instead of it.

Concerns as a Ratepayer

### 1. Loss of democratic accountability

A regional WSCCO would shift governance away from elected councillors and into a board structure. The public would lose direct influence, and ratepayers would have fewer avenues to challenge poor service, rising costs, or project delays.

## 2. Cost escalation risk

Centralisation often comes with overhead increases and a bureaucratic culture. Ratepayers could see higher charges over time without clear service improvement. With no competitive tension and little oversight, cost blowouts become more likely.

## 3. Loss of local responsiveness

Smaller towns and fringe communities could fall off the radar if decisions are made regionally. Prioritisation tends to favour population centres. That risks slower response times and underinvestment in the areas that need it most.

### Development Impacts and National Context

OPS's wider company group has also been heavily involved in land development in the New Plymouth district, and we have further land earmarked for development in the near future. I'm concerned that introducing a new entity to manage water infrastructure could complicate and slow down the development process, making it harder to deliver housing and commercial projects efficiently.

Currently, we work directly with NPDC's infrastructure teams. This allows issues to be resolved face-to-face, in a way that's grounded in the local context. Bringing in another organisation to manage approvals and connections risks creating red tape and delays — something I've seen developers struggle with in other parts of the country.

We only need to look at Wellington Water and Auckland's Watercare to see how regional water entities can make things worse:

- Wellington Water has been widely criticised for inefficiencies, poor maintenance performance, and governance failures. An independent review found gaps in strategy, leadership, and delivery.
- Watercare in Auckland has imposed restrictions on wastewater connections, blindsiding developers and stalling housing projects — all while being described as unresponsive and bureaucratic.

These aren't models to aspire to. They are warnings. If the WSCCO approach is meant to be based on those examples, I question why we'd want to replicate what clearly isn't working elsewhere.

### Recommendations

If Option 3 is selected — which I believe is the most balanced way forward — then I strongly recommend NPDC:

- Commit to urgent internal reform: faster procurement, better communication, and less red tape
- Establish a local contractor and developer reference group
- Introduce a formal weighting for local economic contribution in all procurement
- Provide independent oversight of major infrastructure decisions
- Retain stormwater under direct council management to preserve speed and integration

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

### Stormwater Services

I fully support NPDC retaining control of stormwater infrastructure. Stormwater is deeply linked to roads, land use, and growth planning. It needs to remain integrated with council operations, not handed over to a regional water entity that will struggle to manage the local context effectively.

# Local Water Done Well

Submission No: 129

Ian Armstrong

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I am an ex STDC councilor and believe I understand the workings and limitations of councils. Removing the water and wastewater activities from the political funding arena should improve their long-term maintenance and development planning and implementation. Combining the three council's activities would also enable economies of scale unobtainable if the three remain separate and improve the recruitment potential and retention of suitably skilled staff who should see better career opportunities within a larger organisation. I do however have concerns with the price harmonisation. While I agree this is necessary it will be very difficult for all three councils to sell this concept and agree to bring about a regional WSCCO. Therefore, I at the very least I believe a rethink of the timing of price harmonisation will be necessary or the proposal will fail to gain approval.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

I think if the proposed option is achieved, there will be enough of a challenge to bed this down successfully without including storm water which would involve a significant further level of complexity

# Local Water Done Well

Submission No: 130

Neil Burton

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I support Option 1 concept but NOT as proposed. I have extensively Audited and conducted Investigations for Wellington Water Ltd, which is a large version of what Option 1 proposes. However having Audited ALL parts of their business, there are some significant flaws in the model that could be avoided and make the Option 1 work better and be significantly more effective and sustainable value for Rate payers.

Flaws that may not have been considered: 1) A new water entity organisation takes significant time and cost to set-up; it will have NO Corporate systems and Procedures and can run into non-compliance inefficiencies and fail to deliver on its objectives for several years. It won't have Financial, Legal, Quality, HR, H&S, Contracting and external affairs processes and systems.

2) a new organisation will have numerous interfaces with its council stakeholders (and others) and also if Stormwater is separate (then there are interfaces with Potable and wastewater systems and assets and ALL interfaces require close management and control.

3) It is unclear what the \$cutoff between Opex and Capex is. And hence WHO would deliver the Capital Projects for any water organisation set-up. Direct Contracts, back into each council Engineering etc etc. This is where Major Costs and over-runs occur.

I would propose a Lower cost/closely controlled and small JV of an Operational unit sitting under ONE of the 3 councils (e.g. NPDC) and using already in existence Corporate Systems/Procedures and teams. However I would include in the JV a Contract Organisation who Specialises in Water and Wastewater treatment to run the organisation and drive the delivery of efficient and cost effective and compliant services.

MOST Councils are proven to be very poor in Fiscal Discipline, Contractor Management and defining quality scopes of Work and Managing performance (with little or no accountabilities for poor delivery) see numerous NPDC projects like Oakura Wastewater connections/Current Dryer Project.

So New JV will need to use only existing council procedures, teams and systems where good industry performance has been assured.

I have also Audited Taranaki and Clutha District Council Water Assets and Organisations.

## 2. Do you support NPDC retaining in-house control of stormwater services?

No

As per above, it is inefficient to keep this completely separate as there are too many overlaps and interfaces. I would propose to form a JV with an organisation that has experience and competent staff that can run (essentially) a very high cost Capital Programme, that generally Stormwater is (Pipes, Bridges Roadwork, Civils etc).

Retain SOME of the internal staff with corporate knowledge and skillset within this JV otherwise outsource to a Taranaki organisation like P&P, Worley, Whittakers etc. Who Scope work well, have good Fiscal Discipline and deliver safely on time and within budgets (opposite proven performance to Council).

The Council(s) would have a governing Steering group and Contract Manager. This JV could also deliver the Capital Projects for Water and Wastewater also.

# Local Water Done Well

Submission No: 131

Jane Parker-Bishop

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

As a resident of Waitara, I support Option 1: forming a joint Council-Controlled Organisation (CCO) with the other Taranaki councils.

Our town has faced long-standing stormwater problems, and these have had real impacts on homes and people's lives. In past years, we've had serious flooding around:

- Grey Street, Princess Street, and Cracroft Street - where water pools during moderate rain, and sewer/stormwater systems struggle to cope
- Backflow from the Waitara River during heavy rain, combined with high tides - this overwhelms drainage and leads to flooded yards and roads
- Blocked drains and aging infrastructure that haven't kept up with weather changes or increased housing

These issues are not new and are not caused by local residents - they are the result of underinvestment and outdated systems. NPDC has tried to manage this, but it's clear that bigger planning and better funding are needed.

That's why I believe a regional water service (Option 1) is the best way forward. It offers:

- Shared expertise and resources across Taranaki, not just piecemeal repairs.
- A better chance to invest in full-system upgrades instead of short-term fixes.
- Long-term affordability, instead of rising rates for small towns like ours trying to fund major works alone.

However, I strongly urge NPDC to ensure:

- Waitara's needs aren't sidelined in a regional model — we've been overlooked before.
- Local representatives have a clear voice in prioritising upgrades in areas with a history of flooding.
- The new organisation is required to be transparent and accountable to communities like ours.

I support Option 1 – the Joint Taranaki Water Services CCO as the best chance we have to address serious water and stormwater issues in Waitara, especially in areas already affected by flooding.

We need regional investment, not more delays, and we need to make sure local voices are heard and respected in any new setup.

## 2. Do you support NPDC retaining in-house control of stormwater services?

No

The risk of option 1 is that there is less direct control by NPDC alone. Our community may feel distanced from decision makers, and the fact that working with other councils can slow the decision-making process.

With that said, options 2 & 3 would see higher costs to NPDC rate payers, we would have a lack of funding to attract skilled staff, an inability to meet modern regulatory standards, struggling with future compliance on its own, and much more pressure on an already struggling NPDC staff and systems.



# Local Water Done Well

Submission No: 132

**Mariska Botha**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Although centralised service models often appear attractive on paper, in practice, they frequently evolve into complex, unwieldy organisations that fail to meet the needs of their broader stakeholder groups. A joint regional arrangement could dilute accountability and responsiveness, and I am concerned it will not serve New Plymouth residents well.

By merging with neighbouring councils, there is a high risk of NPDC inheriting underperforming infrastructure and legacy issues that will ultimately become our responsibility to resolve—both operationally and financially. Our focus should remain on managing and improving services within the NPDC area, where we can maintain oversight and ensure accountability to our local community.

I strongly oppose the proposed merger. I believe NPDC should retain local control and concentrate on delivering quality, future-focused infrastructure for our own district.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

Stormwater management is highly localised and closely tied to land use planning, urban design, and environmental factors unique to New Plymouth. Keeping control in-house ensures local knowledge, faster response times, and greater accountability for outcomes. Outsourcing or merging this function risks creating disconnects between planning, maintenance, and service delivery. NPDC is best placed to manage its own stormwater systems in a way that aligns with community needs and environmental sustainability.

# Local Water Done Well

Submission No: 133

Paul Lamb

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Page 19 of the Consultation Document refers to the Joint Committee comprising representatives from Iwi 3 (one per Waka), STDC 3, SDC 2 and NPDC 4.

1.

I reside in the NPDC area, and the 3x Waka are not well known to me...

So, I'm particularly interested in which Townships of the Taranaki region they represent?

- Because NPDC has only 4 of the 12 votes available, my concern would be in regards to 'over representation' from a Township when the Board is voting.

- However, NPDC are bringing most of the assets and expertise, most of the revenue, but this voting set up appears to give NPDC no control on future operations and investment decisions.

- How does the Waka make itself known to the public? How does one find out more about each of them, and the expertise they will bring to a 3Waters Board? Is there a single or multiple Waka that represents New Plymouth District and it's townships New Plymouth, Inglewood, Waitara, Bell Block, Oakura, Okato, Lepperton, Urenui etc..?

- Is a Waka vote equivalent to extra votes for SDC or STDC townships?

2.

How will the voting be affected should a fourth Council want to combine with the Taranaki Regional entity... I assume it'll all need to be renegotiated.

So, perhaps the discussion of board voting rights should be reviewed and renegotiated triennially by each elected Council term.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

Sounds sensible.

# Local Water Done Well

Submission No: 134

## Marshall Key

Wish to speak to the Council: No

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### 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I support in-house,cco may require support services(directors etc) in house has more direct control of outcomes.If managed and budgeted well its best value for money.

### 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

In house best bang for buck if managed well and budgeted correctly

# Local Water Done Well

Submission No: 135

J R

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 136

**Marius Botha**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Although centralised services look good on paper, they almost always devolve into unwieldy organisations that poorly serve the wider stakeholder groups. By merging with the other councils, we are very likely to inherit poorly maintained and poorly planned infrastructure, which we would need to bring up to standard. I strongly oppose the merger and feel that NPDC should focus on the area under its control only.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 137

**Robyn Walker**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

An in-house business unit allows transparency of work, decisions and costs

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

There needs to be more transparency for rate payers.

# Local Water Done Well

Submission No: 138

**Kate Giles**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 139

**Matt Sanger**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

- Will we ever update the land development and infrastructure code NZS4404 to design infrastructure to convey the 1% AEP
- Council has only ever offered a level of service for its infrastructure to a 20-10% AEP and 10% for any recent Building consent, is it ethical to then model a catchment to a 1% AEP and impose these natural hazards on peoples assets? Some could have never been subject to any flooding in their lifetime
- All previous designs for pipes and infrastructure have been based off lesser rain events due to legislation evolving and climate change assumptions added therefore no SW infrastructure in the district is designed sufficient.
- 4404 requires the residential land to be protected in a 20%AEP 5 year duration but we assess a natural hazard on land subject to 1%AEP under 106
- Does the council need a resource consent to perform flood modelling? Does that then need to satisfy S106 to impose a hazard on peoples properties?
- Section 71 building act states you need to protect the land in a 1% AEP yet 4404 only needs to protect the land to a 20% AEP for a 5 minute duration
- Keep in mind that doing this modelling and having assumptions about future rain events, creates a natural hazard on a property which will be a massive red flag on those properties for their asset value, insurance and future development opportunities.
- Does council have an approach for managing pushback from the public, purchasing or relocating properties similar to EQC redzone in Christchurch? Or is it an approach where the hazard is indicative until we have a 1% AEP rain event?



# Local Water Done Well

Submission No: 140

Elizabeth Bennett

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Having lived in Auckland and worked at Auckland Council for 10+ years, i saw the financial and delivery benefits to having a larger ratepayer base and amalgamated service offering for drinking and wastewater. I see the concerns about lower public input or interest, but believe that the right engagement team and outreach planning can overcome this.

Goven the massive infrastructure deficit in Taranaki as well as Aotearoa overall, we will be competing for the best quality water experts anyway. Combining into a single entity will help us attract and retain higher capability staff as well as procuring better and more cost efficient contractors.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

# Local Water Done Well

Submission No: 141

**Jacob Hechter**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Water utilities are an economy of scale. We shouldn't have three separate systems in a small geographic area with a population under 150k.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 142

**Maureen Hurley**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep it the way it is as we can not afford the outlay as the council is in so much debit

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 143

**Paul Butler**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Use the current skills and infrastructure you have already. No more staff. Just reassign assets and finances inhouse. Doing the job well and efficiently without unnecessary waste.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Status quo with enhancements. Reduce/remove all non essential projects and return focus fully to core business. Department review all current organisations and staffing levels to retain only that which is functioning properly.

# Local Water Done Well

Submission No: 144

**Stacey Stocker**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 145

**Brent Cannard**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 146

**Russell Cleaver**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I am strongly of the view that NPDC must keep all of these water services in house so as to maintain direct control and responsibility for all aspects of these critical services.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

I am strongly of the view that NPDC must keep all of these water services in house so as to maintain direct control and responsibility for all aspects of these critical services.

# Local Water Done Well

Submission No: 147

Henrique Nunes

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 148

**Neville Wallace - Freelance social media podcast jockey**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**
- 2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 149

**Agnieszka Collett**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep it in the house, we definitely do not need to have bigger dept by borrowing more money for projects as well and extensive rate hikes.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

I would be fantastic to see the flouride removed from out water .

# Local Water Done Well

Submission No: 150

Trent Hall

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Rather the council leave the water as is where is and focus on the basics rather than as currently going for nice to haves - as usual I expect the rate payers won't be listened too

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 151

Carol Ingram

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

ABSOLUTELY keep them separated, allowing individual councils to address their OWN COMMUNITY'S REQUIREMENTS and needs. NOT added to the bottom of the list, and lost in endless unnecessary, bureaucracy in local government, due to the larger regions getting preference.

Giving more individual control and accountability.

Keep them separated.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

No, it should be contracted out, with stringent accountability to the council, as our storm water maintenance is almost non existent, under the present regime.

# Local Water Done Well

Submission No: 152

**Brendan La Franchie**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Debated for many years as needed

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 153

**John Sargeant**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 154

**Darrelyn Holland**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

the people can't afford any more cost.... you keep pushing it to the max.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

more cost

# Local Water Done Well

Submission No: 155

**Moses Kemp**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 156

**Brian Norgate**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 157

**Rakesh Kumbhar**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 158

**Michael Spierling**

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 159

**Kate Reade**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

As a rate payer for 2 different districts, 1 that has already invested in their service and yours, I would prefer the water services remain separated.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 160

**Sean Mare**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 161

Ivan Henning

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 162

Judith Wilson

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 163

Freda Woisin

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Possibly economy of scale will keep costs down, without increasing bureaucracy.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

\*Should problems/emergencies with potable, waste, storm water delivery happen in the future, a joint/combined organization, may incorporate alternatives for the New Plymouth, Stratford, Hawera districts.

\*My concern over trust in ongoing Central Govts, who keep announcing new edicts/repealing/changing policies/laws of Local/Regional Govts, reducing, hamstringing and possibly torpedoing plans, consultations, fiscal responsibilities and so on, ultimately wasting taxpayers/ratepayers (we citizens) money, reducing even further our tenuous "democratic process".



# Local Water Done Well

Submission No: 164

Neil Travers

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 165

Brian Quin

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Too whom it may concern. I am vehemently opposed to a collective arrangement that smells of 3 Waters and here's why.

There are too many examples of collective arrangements that don't deliver for the people that pay their wages, they deliver for the the Controlling company(s) and after that its little or non delivery. Let's table a few examples that you all know don't deliver after collective restructures. BNZ, TSB, Sky TV. I'm sure you've all had dealings with this lot that haven't delivered to the expected standard Let me mention one more star of the show, Waka Kotahi. Mayor's from most of the country complained when they weren't spending money in their region (Holdom from NPDC re state Highway 3) Do you think this is not going to happen here??? Just reflect on the service they delivered for the NZ motorist, thousands of blowouts and wheel alignments. Appalling.

Setting up a stand alone company with a separate rate is another avenue for rate abuse. All councils need to get back to basics, and stop spending on non council activities.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

# Local Water Done Well

Submission No: 166

Dean Underwood

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 167

Richard Welton

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 168

Jocelyn Kruitbosch

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Having been a rate payer with Stratford in the past and now paying rates in NP I'm confident combining with them will be a great advantage to us, not quite so keen on South Taranaki Council but is a combo of all 3 so it's got to be an improvement on what we have now, which is far too much wasteful spending. We need more common sense and practical spending which Stratford has, and hopefully NP Council will listen and learn, because it doesn't listen to its rate payers.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

On their own our council will just let themselves get carried away with unnecessary spending as usual.

# Local Water Done Well

Submission No: 169

**Karla Parker**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Water and the services should be managed locally by our own NPDC

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 170

**Marama Watson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 171

Denby Major

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 172

Andrew Heal

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Economy of scale is essential to maintain a secure water services. I am concerned that the operational technology controlling water services must be secure and this is best achieved in a larger focused organization.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 173

**Ryland Currie**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep control over our own water so expenditure outside our district doesn't effect us.

Reduces liability.

More importantly, increase water treatment and storage capacity, increase water meter monitoring. With our high rainfall we have no excuse for water restrictions. Come on NPDC.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Same reasons as above.

# Local Water Done Well

Submission No: 174

Callum Williamson

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I support Option 3. Keeping water services with each council means they stay directly accountable to our communities. Shifting to a big shared CCO might look tidy on paper, but it pulls decision-making away from the public and puts it in the hands of people we didn't elect and can't vote out. That's not how essential services like water should be run.

This proposal feels like another step toward corporatising something that should stay firmly public. It also risks side-lining workers and reducing the influence of local voices, including iwi, by burying them inside a governance model that looks more like a boardroom than a community forum.

If change is needed, it should be driven by the people who live here and use the water every day, not just consultants or financial models. Let's keep it local, keep it public, and build something better from the ground up.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

Absolutely. Stormwater is closely tied to land use, development, and climate resilience, it makes sense for it to stay in-house where council staff can respond directly to local issues. Handing it over to a separate entity just adds distance between the problem and the people who need to solve it.

Keeping stormwater in-house also protects public ownership and makes sure decisions are made in the interests of the community, not just what's most efficient on a spreadsheet. If anything, we should be moving more critical services back in-house, not outsourcing them or wrapping them in layers of governance that are harder for the public to influence.

This is about democratic control and local responsibility. Let's keep it that way.

# Local Water Done Well

Submission No: 175

**Bree Paton Courtney**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 176

**Michael Raynes**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 177

**Paula Wright**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

- Pooling greater knowledge
- A bigger area of works can attract better skilled people for the job

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 178

**Blanton Smith**

Wish to speak to the Council: No

---

**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 179

Paula Robertson

Wish to speak to the Council: No

---

## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I would like to see all water services kept locally. I would like to see less spending on frivolous items and more spent on the infrastructure, including increasing the size of the water catchment (the population of NP has increased considerably but our dams/water catchment areas not so much). Upgrade water pipes and systems with our rates money and stop silly spending like importing wood for sheds, concrete bollards on South Rd.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes



# Local Water Done Well

Submission No: 180

Gordon Davenport

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Put Stormwater in with Option 1

# Local Water Done Well

Submission No: 181

**Kenneth William Chinery**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Another entity means more cost and loss of control of where the ratepayer money is actually spent.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

There is already a lack of disclosure of financial information and transparency around expenses, and going ahead with big projects without majority of ratepayers supporting them is just not on. Why would we want another side entity with a more overheads eg staffing and administration. NPDC must retain accountability.

# Local Water Done Well

Submission No: 182

**Christine Ann Chinery**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keeping it in house will provide more transparency as to how New Plymouth Ratepayers' money is being spent.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 183

Lyn Adlam

Wish to speak to the Council: No

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1. **Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

2. **Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 184

**Callum Chapman**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I believe NPDC should keep this in house, why should New Plymouth rate payers fund Stratford and Hawera.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 185

**Johan Jack Edward Gray**

Wish to speak to the Council: No

---

**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 186

**Charles Banks**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 187

**Martin Thompson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

All of Taranaki's Councils should be amalgamated

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

All of Taranaki's Councils should be amalgamated



# Local Water Done Well

Submission No: 188

Ridge Court

Wish to speak to the Council: No

---

**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 189

David Payne

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Costs and savings should be accredited to NPDC where they should rightfully be so. Water is not a commercial commodity as far as residents and ratepayers are concerned. Commercial enterprise can easily be separated and charged accordingly just as rates are currently done.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Comments similar to above/previous.

# Local Water Done Well

Submission No: 190

**Webster Rabe**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 191

**Louise Tester**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 192

**Lyle Major**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 193

**Alistair Clethero**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

Why are you only presenting three options for water services when there are five available? Your web page <https://haveyoursay.npdc.govt.nz/local-water-done-well> is therefore misleading.

I strongly oppose the proposal to adopt a Council Controlled Organisation and instead support a Consumer Trust model. The Consumer Trust model is democratic and enshrines the ownership and control in those who own it.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 194

**Karen Stewart**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

keeping it affordable for everyone

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 195

Peter Lucas

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

1. Want non council equal voting representation alongside council members on any body established to provide a balanced democratic consumer view

2. We need to clean up our act and manage our own infrastructure, for this we do NOT need any sort of business unit as a combined effort with others OR within NPDC. We already have water management and workers within NPDC or are we (the ratepayers who are the source of your funds) paying for nothing? To get a better credit rating for loans we need to have better books (ie done by being fiscally responsible).

Joining with others requires business units which are not accountable to ratepayers and are beyond ratepayer oversight or input. The council is tasked with the provision of services, to be subbing out water/combining with others and/or forming an inhouse business unit as a council preference is undemocratic and an abrogation of your duties. Shame on you!

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

1. The role of council is to provide affordable services for ratepayers

2. See comments in section above



# Local Water Done Well

Submission No: 196

**Glyn Warren**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 197

**David Voullaire - Focus Maintenance Ltd**

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 198

Denise Rowland

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 199

**Gerard Squire**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 200

**Sean Husband**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

The three waters are inter related and it's undesirable to split the ownership of the three waters (ie Sw overflows form peak wastewater discharges) however agree with the initial thought process that SW is too closely tied with roads and reserves to seperate ownership.

# Local Water Done Well

Submission No: 201

Yvonne Northcott

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

We should require all new builds to include rain water tanks and solar power systems.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Rivers and seas need input from across our province although I need more knowledge on this.

# Local Water Done Well

Submission No: 202

Paul McGrath

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Don't want more restructuring and wasting money, do not want any co governance

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

Just get back to doing basic infrastructure as core npdc business and stop borrowing to build big unnecessary projects like coastal walkways to nowhere that aren't even on the coast, Access ramps to Fitzroy beach when there's already access 5 mins further down

and blocking roads with concrete islands and blocks

If you stopped borrowing for this garbage, you would be able to borrow to fund essential infrastructure and not need yet another top-heavy bureaucratic entity

# Local Water Done Well

Submission No: 203

Kevin Nichol

Wish to speak to the Council: Yes

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I haven't even got a footpath outside my but you can waste money on all this stuff you are doing

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

They are incompetent



# Local Water Done Well

Submission No: 204

Pip Parker

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 205

**Bill Gibbs**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 206

Raine de Vaan

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 207

Terry O'Sullivan

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 208

Stuart Julian

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

I would assume there is a different skill set required when looking at investment in storm water assets and a significantly more convoluted overlap with planning and geotechnical departments within the council, arising to inefficiency of storm water assets were designed/built/maintained externally

# Local Water Done Well

Submission No: 209

**Judith Hellyar**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 210

David Bloor

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

The main driver seems to be removing the current \$160M (10yr estimate \$360M) from council balance sheet to the new Water services Council Controlled organisation (WSCCO) without transferring the current asset value of \$962M.

This is on the assumption that the WSCCO entity can raise loans to cover all operating costs, maintenance of systems and new infrastructure over an extended period (say 30 years) and as required by the owner councils. Such loans (up to 5X revenue) funded over time by customer/user charges and loans guaranteed by owner/ shareholder councils.

This guarantee presents a future financial risk to council but it is unclear how this liability will be handled by NPDC?

My concern is that the appointment of the council committee overseeing the appointed CCO board of professionals must be carefully managed. The board will presumably appoint a CEO and management team. It is important that this process is controlled professionally with sufficient checks/ oversight throughout to avoid any hint of cronyism or favoritism of service suppliers.

Given current political requirements establishing a WSCCO is simply a requirement that council must observe and based on projections provided, it is sensible that NPDC combine with South Taranaki and Stratford District Councils. It seems that NPDC customers will be advantaged at least during the initial 10-15 years.

The wider implication of possibly combining councils/ services within regions in the future is not addressed but presumably by establishing this combined entity, that would not jeopardise future possibility?

Management, planning and control of these strategic assets on behalf of the communities is critical and hopefully some robust strategic planning has indeed been concluded prior to presenting these papers.

Of concern would be any major infrastructure work that may be required by our joint council partners could seriously impact on to the cost for the council providing the most customers (New Plymouth).

## 2. Do you support NPDC retaining in-house control of stormwater services?

No

The main reason for not including stormwater in the intended WSCCO is complexity and links to other council areas (parks, etc.).

The just seems a cop out and if we are seriously seeking to manage water services then stormwater must be included for management by WSCCO.

It is accepted that each council has different stormwater requirements but all deal with the same regulations, all require pump stations and /or similar diversion systems, all require collection, delivery systems and outlets.

If we can agree that savings will likely be achieved through a combined wider customer base for potable water and waste water then it is inconceivable that similar savings cannot be achieved by also combining stormwater management.



# Local Water Done Well

Submission No: 211

**Trevor Weston**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

This would be a money saver having one group (organization) owning the water services.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Why not do the same as the water? one organization.

# Local Water Done Well

Submission No: 212

Jenna Town

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Reduces the overhead of having another organisation and all the duplication of administration and additional cost that brings.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 213

John Konijn

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

more sustainable long term with a view to further amalgamation if advantageous

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 214

Cameron Hooper

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 215

**Orania Savage**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I support the most cost-effective and efficient use of water services. It makes sense for regional and district councils to consult and provide a cohesive plan for supply and maintenance of all assets and services, given the advances in technology and increased costs.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

My main reason for supporting this is the ease of contacting a local person who would accept responsibility in the event of overflows in particular. Given the extensive renewal of storm water drains we have witnessed during the road improvements between Waitara and Bellblock it has been gratifying to see NPDC take advantage of the opportunity to piggyback on the work being carried out, saving future disruption and expense. In my opinion this is largely because the decision-making is local and therefore can be quickly expedited.

# Local Water Done Well

Submission No: 216

**John Matthews - Technix Industries Limited**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 217

**Murray Lowe**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

My preference would be for an even wider service arrangement with south to Whanganui / Manawatu or north to Waitomo/ Otorohanga.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 218

**Sally Seator**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 219

**Chris Wheatley**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 220

**Andrew Darney**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 221

**S Bolam**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

I'm not sure the rest of Taranaki wants to subsidise NP initially however once the NP org is up and running further regional development can occur... not blanket costs but more tailored options resistances and amounts of water required to process

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Too many inexperienced staff... management in NP is shocking! There are storm water requirements in other cities but NP seems to reinvent the wheel! there are more and more engineering orgs in NZ now specialising in water management including storm so let a specialist look at ALL water and have an overall scheme funding by both companies, councils and private citizens without bias and using shared designs etc

# Local Water Done Well

Submission No: 222

**Mervyn Walsdorf**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Please keep control of water services within the NPDC. Do not set up another bureaucracy like Auckland have done with Watercare.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 223

**Graham Corbett**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 224

Phill Dravitski

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

The options 1 & 2 seem to be putting way too many more people taking money to decide what they want, not what we the small people want.

I fear that only the bigger people will get the benefits, and the outlying people will not get heard or well serviced.

Keep it simple is my motto - Options 1 & 2 definitely are not simple.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

# Local Water Done Well

Submission No: 225

**Sophie Canute - South Taranaki District Council**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

This model is shown to bring the costs of infrastructure down for ratepayers in the future. This model also requires a CCO that focuses on water and has a chief executive specifically to manage this organisation with a focus on water and wastewater services. The government keeps reforming water, if we don't choose this option now, I imagine we will be consulting on it again after future elections.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 226

A H

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

This proposal will allow the entire district to work together to achieve the same standards

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Water is water, keep it all under one Entity otherwise this is where gray areas appear



# Local Water Done Well

Submission No: 227

**Brian Cox**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

should be merged with drinking and waste water services

# Local Water Done Well

Submission No: 228

**Brian Norgate**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 229

**Robyn Clement**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 230

Melanie Bielawski

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I support this on the basis that any arrangements are NEVER sold on as a business to a non council entity

Water is not a private business

**2. Do you support NPDC retaining in-house control of stormwater services?**

Yes

# Local Water Done Well

Submission No: 231

**Sharon Stevens**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Option 3, Council has full control over expenses, and water usage fees charged

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 232

Alex Scitt

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Set up a water supply business under the watch of com com with the other Taranaki councils.

**2. Do you support NPDC retaining in-house control of stormwater services?**

Yes

# Local Water Done Well

Submission No: 233

**Philippa Berry-Smith**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

The fact sheet mentions potential for keeping or losing talented staff. A priority should be given to retaining talented staff from within the current council water organizations and offering them first choice to move into the new organization. This will help ensure vital knowledge is not lost during transition.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 234

**Karrie Meyer**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 235

**Dave Huzziff**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 236

David Walker

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Merge to a Taranaki identity immediately

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Merge to a Taranaki identity immediately

# Local Water Done Well

Submission No: 237

Paul Garvin - Sids Sauce

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I trust the Council to make the best option for ALL ratepayers. This question is too complex for the great unwashed to comment on with authority. Give us the best deal!

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 238

Gordon Burnside

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I don't feel in the slightest bit comfortable with moving control away from local body elected Councillors. Look at the Airport operation, builds a hill for what reason, but not answerable to anyone.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

NPDC through its various iterations (NPCC, IBC, WBC, etc.) have done a pretty good job of controlling and directing, diverting stormwater over many many years. Very happy with how they've performed in that regard.

# Local Water Done Well

Submission No: 239

Ray Harris

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Both Water & Waste should be jointly run.

# Local Water Done Well

Submission No: 240

Thomas Emmerson - Vanguard 86

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

While a blended organisation across all three councils will achieve better lending scale it will also have more diversified priorities, and disproportionate investment required. New Plymouth will always demand more than the smaller councils and it would be unfair for it to take from them to support, even in the short-term, its infrastructure needs.

In addition to this, drinking water and wastewater requirements are inextricably linked to local zoning and development. NPDC has a vision for development that needs to be aligned with its ability to support this with vital infrastructure.

I also believe that this should not be included in rates. Residents that do not require supplied drinking water or wastewater should not have this charge included in their rates - likewise there should not be additional administrative costs for calculating separate rates fees.

Instead this should be on a metered basis, so higher users are charged more than conservative users. This enables those that rely most heavily on this infrastructure to contribute to it proportionally. Similar to the Road User Charge, or electricity supply.

I also believe that any charge for water, should not create water poverty. There should be a monthly allowance of 'free' water for residential properties, to ensure everyone has access to clean drinking water. This can be better realised with a metered water system.

An offset to that proposal is that industrial users should have no allowance for this right as they will be able to factor this outgoing into their cost of goods sold. Hotels, restaurants, warehouses, and factories, for example require drinking water to operate, but any additional charge becomes part of their OPEX.

Finally, the council, or whoever manages this service, should consider better approaches to conserving, managing, and distributing water. The approach taken in water-scarce areas, such as Australia, should be taken in our precipitation-rich environment to reduce the burden on our ageing infrastructure.

While rural properties often source and supply their own drinking water, and manage their own wastewater, residential properties should be required to take measures toward reducing their reliance on council-run water services. By charging people for water many homeowners will seek this themselves but this should be encouraged at a rates level. A short-term rates reduction for installing rain harvesting tools, and water tanks (vertical ones exist for limited space) should be encouraged.

A system where we seek to improve what we have in place, and reduce future loading, should be a priority.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

# Local Water Done Well

Submission No: 241

Paul Swarder

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

The three Taranaki Councils need to do more projects like this. Larger ratepayer base should reduce individual costs

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

Better to go as an entire region as I believe it is a cheaper, more cost effective choice.

# Local Water Done Well

Submission No: 242

Mike Ekdahl

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

Thank you for the opportunity to provide feedback on the future delivery of water and wastewater services in New Plymouth District.

After reviewing the options presented, I submit in support of Option 2 — the establishment of a Council-Controlled Organisation (CCO) for New Plymouth only.

Advantages of an NPDC-only CCO:

- **Local Focus & Accountability:** An NP-only CCO allows us to retain local control and decision-making while ensuring a clear focus on delivering water and wastewater services efficiently. Local knowledge of our infrastructure, terrain, and community priorities should not be diluted in a larger regional entity.
- **Operational Streamlining:** Keeping the scope to New Plymouth avoids the complexity and potential infighting that may arise when coordinating across three councils with different priorities, governance styles, and infrastructure conditions.
- **Future Flexibility:** This model allows for streamlined governance now and the option to merge with neighbouring councils later if proven beneficial — rather than locking ourselves into a potentially cumbersome shared structure too soon.
- **Dedicated Investment Path:** The financial separation from Council accounts improves borrowing capacity while keeping reinvestment focused on NPDC's specific needs, not shared regional obligations.

Concerns with a Regional WSCCO (Option 1):

- **Governance Complexity:** A multi-council model runs the risk of administrative friction, slow decision-making, and competing priorities between councils. This could impact responsiveness and dilute focus.
- **Loss of Local Influence:** The community may feel disconnected if major decisions are made regionally rather than by elected members or directors with specific local interests.
- **"One Size Fits All" Risks:** Service standardisation across councils could compromise tailored solutions for New Plymouth's unique water infrastructure needs.

Summary:

While a regional WSCCO may present theoretical benefits of scale, I believe these are outweighed by the complexity and potential inefficiencies in practice — especially at the outset. Let's get the model right for New Plymouth first. A standalone CCO will give us the best chance to modernise, professionalise, and fund our water services while staying close to our community.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Yes

yes..in house at this stage to stormwater, lets focus on drinking and waste first



# Local Water Done Well

Submission No: 243

**Marie MacRae**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

As far as the water supply goes, I think we should go the way that is going to be cheaper for New Plymouth and districts residents, whether that be separate or joining with other councils

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 244

**Greg Cover**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 245

**Ross Kisby**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 246

**John Parsons - New Zealand Aquavit Limited**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I think it is important to provide a Taranaki-wide water strategy, which will hopefully enable productive resource sharing, constructive province-wide discussion, and ultimately result in lower costs.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Yes, sometimes these services require a rapid response and having a decentralised body may not be in everyone's best interests in this area.

# Local Water Done Well

Submission No: 247

**Allen Pidwell**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Best option financially

**2. Do you support NPDC retaining in-house control of stormwater services?**

Yes

Only local knowledge will do in managing this asset

# Local Water Done Well

Submission No: 248

Rich Martin

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Any option that offers a free, fresh water supply to the people of Taranaki is a win. I lived in the Waimate plains region South Taranaki, for 14 years, they built a robust system of supplying water to a region that annually goes into drought, they also supply farms.

It appears NPDC prioritise feel good spends "sports hubs/cycleways" over a basic human right fresh safe water and waster water treatment. If we need \$50M to get the water supply up to scratch then we don't build a \$90M sports hub.

The upgrades needed for our water systems is the by-product in a lack of spending by successive local councils. When the economy is a downward trend or at a low point, this is the time to forgo the nice stuff and stick to basics. Water/waste water and transport.

Most people I know right now are happy to have a job (those that have them and are happier if they are keeping them), adding more rates on the home owner is nuts.

If you want the "water warriors" then incentivise home rainwater collection for vegetable gardens (about \$1000 to set up 1000litres) and/or set the meters so >specific amount is charged. If we are double the national average then for the first couple of years set the limit 1.5 the average then after that drop it to the average.

Again fresh safe water is a basic human right. If you make water expensive people will be drinking potentially unsanitary water - that just overloads an already full hospital.

Unfortunately I suspect that the new water charges won't be used in water supply they will just go into the council coffers for more council/mayoral monuments, sports hubs, movie theatres, purpose built single sport facility (for a sport thats not even close for popular participation)....

NPDC get your priorities right. Again I don't care if you combine with Stratford and STDC to make this happen, this must be top of the list for council priorities.!

## 2. Do you support NPDC retaining in-house control of stormwater services?

# Local Water Done Well

Submission No: 249

Glenn Howlett

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I dont agree that there is any benefit in scale. Scale tends to lose the personal touch, become overly bureaucratic, slow and expensive.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 250

**Brad Craig - La Nuova**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 251

**Ross Calgher**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

Must not be run by individuals [ private people. IWI . Water is a public property

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Not to be owned by individuals    public ownership    not any person or IWI

# Local Water Done Well

Submission No: 252

Fiona Elliott

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 253

**Mohammad Mansouri**

Wish to speak to the Council: No

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- 1. Which option do you support for providing drinking water and wastewater services?**

*Option 2 - a council-controlled organisation owned by New Plymouth District Council (NPDC WSCCO).*

- 2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 254

**Glenn McLean**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Despite there being limited cost benefits in the short-term, this option looks the most sensible given the benefits of scale.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

There has been nothing wrong with the way NPDC has handled its stormwater, despite a chronic lack of under investment over a long period of time. Given the complexity of network it would make sense to do so.

# Local Water Done Well

Submission No: 255

**Carolyn White**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Keep our water in house. We have spent truckloads of money up grading New Plymouth water entities so why should I be paying for other areas to sort there water problems. We pay rates for NP no the whole of Taranaki so water should also be NP only not the whole of Taranaki.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

Once you share one entity then it will expand into other areas. Keep all water in House both now and in the future.

# Local Water Done Well

Submission No: 256

Warwick Brown

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 257

John Gilliland

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Smaller organisations managing water are less well equipped to carry out the necessary testing and control, and are less able to fund development needed to ensure secure and safe supply and disposal systems.

**2. Do you support NPDC retaining in-house control of stormwater services?**

Stormwater should be handled by the same service as drinking water and wastewater.

# Local Water Done Well

Submission No: 258

**Andrew Thomson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

The government has provided for five options, not just three, for managing our water. These services need to be accountable to the users, the consumers (rate payers). As such, I strongly believe that we should establish a Consumer Trust owned water organisation where the trustees are regularly voted for by the ratepayers/consumers so that the trust is accountable for their performance by consumers. No other option is acceptable.

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 259

**Graeme Hawkes**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Am a little confused with the proposal. It is my view that this is also deliberate. NPDC need to remember who owns these assets- the ratepayers.the very people who voted you in.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

Because this is such an important asset to the city we must keep ownership.if there is to be a management setup for thos then ratepayers must be represented by way of being elected to a board and also the ratepayers must know what is going on we need transparency unlike the dodgy decisions being made at the airport. Had we known \$100000 was to be spent on the glass mural at the airport I'm confident we the ratepayers would have had something to say , as for the pointless look out at the airport.nobody can or will justify the spending .Any profit or surplus should have been returned to the ratepayers. Time to pull ya head in.

# Local Water Done Well

Submission No: 260

**Melissa Picard**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

Why aren't all 5 options being explained for Local Water Done Well submissions?

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 261

Erin Drummond

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

If you're creating a CCO for water service delivery, it should include all 3 of 3 waters and not just 2 of them.

# Local Water Done Well

Submission No: 262

**Ken Gernhoefer**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 263

**Greg Brown**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 264

Garry Hopkinson

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

I believe that there should be one council including The Taranaki Regional Council that handles everything at local body level. At the moment we have four councils for approximately one hundred thousand people. Too much duplication of administration services and too many councilors etc. New Zealand wide we have over fifty five councils, way too many for a population of five million. I appreciate this would make staff redundant.

(it would save money) but staff have to be employed to be productive. We have the technology to do this now.

# Local Water Done Well

Submission No: 265

Mirelle Quin

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

Sounds good to have a regional combined organisation for scale and effectiveness while still having local knowledge

**2. Do you support NPDC retaining in-house control of stormwater services?**

*No*

# Local Water Done Well

Submission No: 266

**Robyn Stafford-Bush**

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

1. to go with any other option than keeping this in house, is to exacerbate the costs to the general public, ie rate payers. These assets are already paid for by the rate payer and as such you are duty bound to support and ensure that these assets remain in our control. The Council, as such, needs to ensure that the appropriate personal is employed to ensure that OUR money is spent and managed for these assets to the benefit of the community that has paid for them.

2. due to the nature of these assets and that the RATE Payers are demanding transparency of our services, the only viable option is to retain these services in house. It appears that NPDC have been unable to provide evidence that our Targeted rates have been ring fenced and managed for the purpose of the collection. Full disclosure of the current financial state of these assets and Management of assets needs to be supplied forthwith.

3. Good afternoon, I would like to make a submission on Water done Well, and I am also happy to present to Council/councilors a verbal submission.

There has been scant information provided by the Council as to the options for the above. I personally believe that you have been rather derelict in your duties to the community that pay for these, what the potential costs would become.

Under the current regime and KEEPING this within the current Council organization there are a few things that would need to occur.

- a) employing the correctly SKILLED people to run the operation
- b) removing those that do not have the skills or ability to learn how to do this
- c) employing the correct methodology to financially manage our plants - Both maintenance and upgrades

There would be less cost imposed upon the rate payers in the community with this option. It would ensure that WE the people that pay for these services have a clear/transparent understanding of how the facilities are being run. To ensure that we have this we will need

- a) Clear concise accountability of those who are tasked with running and maintaining these facilities
- b) Clear transparency of Targeted rates and full forensic audits annually to ensure that the money collected for the purpose is used as intended
- c) Proof that our target rates are being kept separate and not mis used
- d) Proof of a depreciation account set up to ensure that replacement costs are managed as the plant ages.

My utter distaste for a CCO set up comes from below:

- a) WE the people have no visibility of the management of our resource the we paid for
- b) the ability for the Entity to borrow against the income for our assets - which will increase house hold costs
- c) No visibility of cost within the organization -



1. What is the cost to set up a CCO
2. how many staff and at what salary cap
3. what will be the ongoing costs - operational
4. who makes the decision where the money is spent
5. how will this future proof our district
6. How will the water rates be set?
7. Who determines how much money will be borrowed?

This exercise may have some benefits for the other two councils, but it will not ultimately benefit people who live in the NP District. To state otherwise is a little short sighted.

As a council you have already proven that you lack the competency to manage projects, manage our rates, and show the full transparency that we demand. That is not to say if the correct skill set and people were employed that could and would change!

My understanding is that you already collaborate with the two other councils, Stratford and South Taranaki, in a procurement model so that the Region benefits from a procurement efficiency's and bulk purchasing deals.

Under a proposed CCO, my understanding, is that NPDC will keep the debt that it has incurred. So on the basis that this occurs with the increasing debt level and interest payments, will the council confirm that the Targeted water rates will be removed from our rates and NOT be "replicated" into other costs? On the Basis that the CCO will be able to borrow against income, will you confirm and stand by the Water rates not being anymore that what is currently being charged as Targeted water rates?

As I know that you will not be able to confirm this, think about this... you are currently rating people out of their homes. Our rates are extortionist for the services we receive, People within this district are not able to pay their rates as they stand and then potentially another 2-4K per year for this unprincipled and ill thought out approach.

I am more than happy to discuss this further with you

## **2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

The current proposed model of a CCO removes visibility of the operation of these assets, allows flawed decisions to go undetected and takes the ownership away from the people that have paid for these assets. It will also double the cost to the rate payer in terms of "Water Rates". Water is a human right to all people and as such should not be used as a cash cow to support financial gain.

# Local Water Done Well

Submission No: 267

Nick Weir

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*

# Local Water Done Well

Submission No: 268

**Tanya Moss**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

Kia Ora

I want a Consumer Trust set up for the consumers of water in Taranaki.

- I Say No to a Taranaki Water CCO
- I Say Yes to a Consumer Trust – the Consumers want to vote for Trustees for Local Water Done Well.

Can you please answer the following:

- Why aren't all 5 options being explained for Local Water Done Well submissions?
- I want the Taranaki Councils to explain all 5 options for Local Water Done Well so I can consider which of the 5 possible options I prefer.
- I do not want a Council Controlled Organisation (CCO) as a structure to manage future water infrastructure with Local Water Done Well.
- I do not want to submit on only the 3 options being offered for Local Water Done Well. I want an explanation of the Consumer Trust water company options, as I prefer an option where I vote for trustees to represent my needs.
- Who will run this CCO – and how much as rate payers will we be paying them?

## 2. Do you support NPDC retaining in-house control of stormwater services?

# Local Water Done Well

Submission No: 269

**James Fergusson**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

Stop we have plenty of water gust fix the bloody leaks!!!!!!!!!!!!!!

**2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 270

**Paul Woodgate**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

Would you kindly place this submission on record. In my opinion, a Consumer Trust should be set up to manage New Plymouth water. The Trust would be answerable to Ratepayers; and members can be "stood down" if their performance is unsatisfactory. The Community, therefore, is included, having an input into how the Trust operates. This option, along with one other, has not been offered to the Community here. We need to know ALL OPTIONS, so that we can realise the best outcome. TET Trust has been cited as exemplifying good management, and care with public money. We in Taranaki need more entities like that one. I do NOT favor involvement or amalgamation with other councils--and further, any CCO involvement, unless in partnership with a Trust, will likely result in water charges run wild, as demonstrated in Auckland.

The newly--created New Plymouth Ratepayers' Alliance is long overdue, and my hope is that the Alliance will be able to maintain its identity, and not be subsumed into the NPDC "Mother Ship".

## **2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 271

**Chanel Smith**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

I DO NOT want more debt! It is hard enough at the moment - enough is enough!!

- You NEED to get rid of the current debt, or refinance without using the LGFA.
- I DO NOT my your rates to be a guarantee for all LGFA loans.
- You NEED to leave the LGFA.
- You NEED to reduce operating costs at the NPDC so debt is paid off faster.
- I DO NOT want to guarantee every other LGFA Council loan in NZ from your rates income in New Plymouth.
- Please stay with what we have for water infrastructure at the NPDC now, or you want a Consumer Trust, where the NPDC can't borrow from the LGFA.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 272

Melanie Thompson

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

This is my submission for local Water Done Well.

I do not want any further borrowing to be undertaken by the NPDC for water infrastructure or any other reason. I especially don't want any more borrowing with LGFA and we should be looking at refinancing with others. I want the New Plymouth to use the current water infrastructure.

I would also like to see NPDC be much more transparent with their undertakings and share information more widely with all ratepayers.

## 2. Do you support NPDC retaining in-house control of stormwater services?

# Local Water Done Well

Submission No: 273

Kevin Moratti

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

SUBMISSION FOR LOCAL WATER DONE WELL

- (1) We say 'No' to TaranakiWwater CCO.
- (2) We want the Consumer Trust model which allows ratepayer input & transparency.
- (3) We want to be able to vote for Trustees.
- (4) Before an agreement is reached on "Water Done Well", a full costing should be done to run a possible new identity, shall be supplied to all ratepayers before any Council sign off.
- (5) We do not want to combine the water infrastructure with other Taranaki regions.

## 2. Do you support NPDC retaining in-house control of stormwater services?



# Local Water Done Well

Submission No: 274

**Lynda Moratti**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

SUBMISSION FOR LOCAL WATER DONE WELL

- (1) We do not want to combine the water infrastructure with other Taranaki regions.
- (2) Say "No" to Taranaki water CCO.
- (3) Ratepayer input & transparency should be allowed..... we need the Consumer Trust model implemented.
- (4) It should be possible for all ratepayers to vote for Trustees.
- (5) Before any Council sign off on "Water Done Well", a full costing should be done to run a possible new identity, which should be supplied to all ratepayers.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

# **Local Water Done Well**

**Submission No: 275**

**Jacques Jordaan - ANZCO Foods**

Wish to speak to the Council: No

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12/05/2025

New Plymouth District Council  
84 Liardet Street  
New Plymouth Central  
New Plymouth 4342

## Re: Community Consultation on Water Service Delivery Options

Dear New Plymouth District Council

ANZCO Foods appreciates the opportunity to provide feedback on the NPDC's Local Water Done Well consultation on water services delivery. As a major employer, manufacturer and processor in the region, water services are essential to our operations, our people, and the communities we work alongside.

### **Position: Support for Option 1 - Establish a Water Services Council-Controlled Organisation (CCO) for Taranaki.**

We support NPDC choosing Option 1, to establish a Water Services Council-Controlled Organisation for Taranaki, jointly owned by the three councils. We believe that this is the most practical and community-focused approach, for the following reasons:

- A regionally coordinated CCO will unlock operational efficiencies by pooling resources, harmonising standards, and streamlining processes. This leads to more cost-effective service delivery and reduces duplication across councils.
- A regional model helps eliminate disparities in service levels, compliance expectations, and pricing frameworks between different territorial authorities.
- We welcome the opportunity for the CCO to establish a dedicated engagement channel with key industries in the region, ensuring commercial needs are factored into planning and operations.

ANZCO Foods supports Option 1 as a balanced solution that maintains local accountability while delivering the scale and future-readiness needed to support Taranaki's industries and communities. We encourage the Council and regional partners to proceed with establishing a Water Services CCO that actively includes industry in its governance and strategic planning.

If you'd like more information about our feedback, please contact me

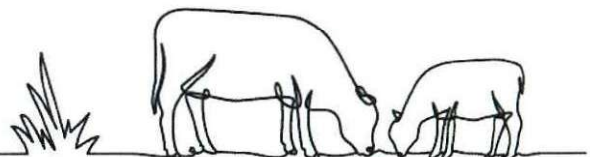
Yours sincerely

Jacques Jordaan

**Site Manager - ANZCO Foods Waitara**

[jacques.jordaan@anzcofoods.com](mailto:jacques.jordaan@anzcofoods.com)

+64 27 655 2295



# Local Water Done Well

Submission No: 276

**Nicola Swanson - Earth Sourced Naturopathy**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

I do not want my rates used as a guarantee through LGFA funding or loans.

I do not want more debt added to council debt.

I want my council to get out of the current debt or refinance without using LGFA.

I wish my council to leave the LGFA.

I wish my council to reduce operating costs to reduce the current debt by paying it off faster.

I want to stay with what we have for water infrastructure for the NPDC or have a consumer trust where the NPDC can't borrow from the LGFA.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 277

Yolanda Scholten

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Taranaki to say NO to a water CCO.

The in house business unit is the Democratic option for the rate payers and renters because every three years we get a chance to vote and change counsel members who vote on our behalf. With that option we have a chance to decision makers. Rate payers and renters foot the bill, any of the CCO options we can't change once the Committees and Boards are created....this is not democratic!

We prefer the in house model. This option keeps the level of debt, and the rates payer risk at a more manageable risk to pay back.

## 2. Do you support NPDC retaining in-house control of stormwater services?

# Local Water Done Well

Submission No: 278

**Michael & Carolyn Crow**

Wish to speak to the Council: No

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## **1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

As a ratepayer my wife and I would like to inform you that we don't agree with changing anything, and we want to stay with an in-house model for Local Water Done Well.

The other options we believe will only increase the general cost to NP ratepayers. With any of the CCO options we can't change the layers of Committee's and Boards once they are created. We (ratepayers) foot the bill for all the running costs but we have no chance to overturn this structure. This is not democratic. There are too many unknowns and too little detail of how either the legislation, or the final set up of the CCO's will actually work.

## **2. Do you support NPDC retaining in-house control of stormwater services?**

# Local Water Done Well

Submission No: 279

Colleen Jones

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

I don't agree to changing anything and choose to remain with, Option 3 - an in-house business unit with New Plymouth District Council.

I understand in recent days the Minister of Local Government, Simon Watts, has written to all the Councils in NZ. In that letter he has told the Councils – they must listen to ratepayers – “About What They Want” for Local Water Done Well.

We must stay with the most democratic option for Ratepayers and Renters.

## 2. Do you support NPDC retaining in-house control of stormwater services?

# Local Water Done Well

Submission No: 280

**Gerald Fagg**

Wish to speak to the Council: No

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**1. Which option do you support for providing drinking water and wastewater services?**

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

**2. Do you support NPDC retaining in-house control of stormwater services?**

*Yes*



# Local Water Done Well

Submission No: 281

**Channa Knuckey**

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

My main concern is for NPDC to not accrue ANY MORE DEBT!

All homes (even shared driveways) to have separate water metering.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*Yes*

NO more debt.

ALL homes to be (water) metered for a fair equitable system. (I share a driveway with higher users and do NOT want to pay for their excesses..

# Local Water Done Well

Submission No: 282

Tuhi-Ao Emily Bailey

Wish to speak to the Council: Yes

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 1 (proposed option) - a jointly owned Taranaki water services council-controlled organisation, with Stratford and South Taranaki district councils (Joint Taranaki WSCCO).*

I support the joint council-iwi organisation but the number of seats allowed to iwi are not sufficient. A seat in governance for each of the 8 iwi or at least 2 seats per waka (2 x 3 seats) is preferable. Our iwi have longterm commitment to our communities and Taranaki taiao so are well-suited to make responsible decisions on important infrastructure. 8:9 is far more in line with Te Tiriri as well.

## 2. Do you support NPDC retaining in-house control of stormwater services?

*No*

The current governance arrangements do not sufficiently allow Maori/iwi/hapū to participate in decision-making. Either create a committee with joint iwi-tauīwi co-governance or add the stormwater services to a joint council organisation with fairer Maori representation.

# **Local Water Done Well**

**Submission No: 283**

**New Plymouth District Ratepayers Alliance**

Wish to speak to the Council: Yes

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## Submission for Local Water Done Well

**Organisation Name:** New Plymouth District Ratepayers Alliance

**Postal Address:**

**Phone:**

**Email address:** ratepayersnp@gmail.com

Do you want to speak to the Council about your submission? ☒ **Yes** ☐ **No**

### 1. Which option do you support for providing drinking water services?

☒ **Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).**

Our key reasons for this are:

- **Democracy in Governance.**
  - We want to maintain clear accountability, management transparency, and direct council control over water services and priorities.
  - The in-house business unit is the ONLY option being offered that provides a democratic control and accountability option for ratepayers. While we can struggle to have our voices heard and responded to by our elected council members and, through them the unelected council staff, we get the opportunity to hold people to account. Every 3 years we get to vote in suitable councillors who can effectively direct the council on our behalf. With this option we can change the decision makers if they are not getting the job done.
  - Democratic representatives have less influence in each of the CCO options presented. Ratepayers foot the bill for the running costs and debt of the CCO but lose democratic input.
- **Insufficient information & evidence** to assess and validate the case for CCO options – particularly the regional CCO option.
  - There are too many unknowns/assumptions and too little detail provided for how either the legislation, or the final set up of the CCO's will work. It is therefore difficult to have confidence in the validity of the modelling and the cost comparisons/benefits that would justify moving away from the status quo.
  - Costing information is very high level and doesn't necessarily demonstrate sufficient long term benefit to justify moving away from the 'status quo with government regulated changes'.
    - The regional CCO cost trend in the consultation document shows average annual costs for all options rising to approximately the same value by 2050 for NPDC ratepayers - with the two local options being lower than the regional CCO by this time. In fact, both local models show a drop in the rate of cost increase after 2034 to a level much closer to the likely rate of inflation or less. The regional CCO costs consistently increase at a rate likely higher than anticipated inflation with no signs of that rate changing by the end of the modelling period.

- The regional CCO costs for NPDC were still trending up in 2050 while the standalone options showed costs stable or dropping.
  - The same model showed annual costs in 2050 for SDC and STDC matching the annual cost for NPDC. Meanwhile the stand-alone cost for both SDC and STDC were significantly higher than NPDC costs under all modelled options suggesting that NPDC is subsidising these councils.
- **Debt levels/borrowing/fiscal management.** We don't want NPDC to have the opportunity to load the ratepayers up with any more debt than they are able to access now. We want to see overall ratepayer debt & costs reduced. We do not support debt funding of up to 500% of water CCO income which would be available for water CCO's. We prefer the in-house model where only 135% of total income can be borrowed by the NPDC for all council services. This option keeps our level of debt, and ratepayer risk, at a more manageable level for ratepayers to pay.
  - It seems that the main themes being used to justify uptake of CCOs are:
    - Increased debt limits vs operating income facilitating higher levels of borrowing which becomes debt backed by NPDC/The Ratepayers.
    - Water services debt transfer to CCOs clears debt from council books and creates opportunity to borrow more for spending on other things.
      - This has the potential to significantly increase the unnecessary, unaffordable debt being accumulated and placed on ratepayers (and renters) due to the inability of the current council to manage its spending. So, while a CCO may result in good management of water costs to ratepayers, the council has no encouragement to improve the financial management of the rest of its activities resulting in even higher ratepayer debt / costs.
    - Economies of scale to increase efficiency and reduce costs.
      - This is already being achieved to some extent through existing regional shared services and bulk purchase agreements.
      - Modelling assumes a level of cost reduction for a regional CCO gained through efficiency gains. However, there is no assurance that these efficiencies will be realised, and this aspect does not appear to be reflected in the modelling outcomes.
  - All water services options proposed for consideration require implementation of water services financial ring fencing to ensure that water services funds are used for this purpose only. The water service provider is responsible to and audited by the commerce commission ensuring that sufficient funding is available for sustainable, compliant operation at an affordable price to the ratepayer/customer.
    - With the in-house option money set aside to pay for water infrastructure and delivery can't be used for other things. NPDC must live within its current debt limits. This will encourage NPDC to develop much better fiscal management discipline when setting spending priorities. Nice to have spending will have to reduce to balance the budgets and keep borrowing within limits.
- **If it's Not Broken .... Maintain continuity of existing systems, expertise.**
  - NPDC has reported that all proposed options meet the government's requirements for Local Water Done Well. This includes the proposed 'option 3: In-house business unit'.

- NPDC already has a very capable, dedicated in-house water services team who, if correctly supported and funded, are capable of cost effectively, reliably, compliantly, and sustainably running our water services. They thoroughly understand both the overall and detailed needs of providing the infrastructure needed for NPDC water services. They are passionate about their work. These skilled people are hard to find. Their retention and the services that they run would benefit from allowing them to focus specifically on the job at hand without unnecessary political and ideological overburden.
- NPDC water services infrastructure has been invested in over many decades. It is fit for purpose with clear planning undertaken for ongoing infrastructure upgrades & renewals, and is supported by good contractor maintenance arrangements.
- It's a known entity. The in-house management of NPDC water services is already working to successfully deliver water services. Over the next 30 years there seems so little difference in the cost of running all options, in house or CCO's, and with there being so many unknowns and major changes required with CCO's we ask the question: why take the risk that the modelling is wrong and that the cost of disrupting an existing, effective in-house service is greater than the benefit obtained? **The benefit of a water services CCO doesn't seem to be enough to justify giving up full, democratic council control of NPDC water services.**
- **Keep NPDC water services in-house: Option 3.** Keep it local in line with NPDC's 'keep it local' initiative.

## 2. Do you support NPDC retaining in-house control of stormwater services?

☒ Yes                      ☐ No

We agree with NPDC that storm water services belong under council control.

We believe that all water services need to remain in-house under direct council control.

# **Local Water Done Well**

**Submission No: 284**

**Wayne Williamson**

Wish to speak to the Council: No

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## Submission for Local Water Done Well

**Organisation Name:** Wayne Williamson

Do you want to speak to the Council about your submission? ☐ Yes ☒ No

### 1. Which option do you support for providing drinking water services?

☒ **Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).**

I am looking at the current situation both as a ratepayer and as one who has played a key leadership and development role in running NPDC water services in the recent past – I still work on the water services industry today despite having supposedly ‘retired’. I have had the privilege of playing a key role in bringing the performance of our local infrastructure to the high levels that the NPDC team has since built upon and continue to maintain. I do recall a time when the council leadership moved its focus and priorities away from essential infrastructure with the result that the ongoing improvements made by the water services teams were being undermined. Infrastructure funding was being squeezed and squandered for the sake of spending on non-infrastructure, non-essential activities. I developed the view that the water services function was rapidly becoming unsustainable and no longer belonged in the hands of local government.

Since then, there has been a change of management who have recognised the problem and have actively moved to correct the water services infrastructure situation with good planning again in place to facilitate this. Unfortunately, little has been done to correct the spending prioritisation practices that created the problem in the first place. Hence, over the next 10 years we face significant overall rates increases due in large part to the high level of investment needed to ‘catch up’ on water infrastructure while not offsetting this by removing excessive costs of unnecessary council projects and ongoing OPEX excesses from fiscally failed non-infrastructure projects (e.g. Len Lye Centre) i.e. not balancing the books to ensure that rates are kept at a fair, reasonable level when there were/are real, substantial options available to achieve this.

The amalgamation of water services may well be the right solution for this council and New Zealand in the future. I believe that this would need to be at a national level and run on an exclusively not-for profit/cost plus basis. Long term government cross-party political support will be essential to achieve the desired results (including economy of scale benefits while achieving consistent, sustainable service delivery standards) – NEVER TO BE PRIVATISED!!



However, right now given the significant uncertainties with, lack of validation of, and the underwhelming benefits demonstrated for proposed CCO based water services options, and the lack of long term political commitment to a workable solution at national level we would be better served sticking with and supporting what we know is working coupled with the new advantage of water services financial ring fencing combined with current limits on council debt raising. This will encourage NPDC and its communities to do a reality check on their expectations and fiscal management practices to ensure that we can all live in a well-grounded, sustainable district with realistic expectations enabling us to be happy living within our means. Opting to have NPDC retain all water services in-house for now will help mitigate the uncertainty and risk arising from lack of consistent, coherent, and reliable long term government infrastructure management policy.

#### Key observations:

- The modelling used to justify the move away from direct democratic council control is based on too many assumptions that may not be accurate with no evidence to provide confidence that CCOs will provide the claimed advantage over the status quo – the information presented for consultation lacks the detail necessary for reliable assessment.
- In fact, the cost modelling data presented seems to demonstrate that we would be better off long term continuing with in-house water service delivery.
- Adopting CCO models significantly increases the risk to ratepayers of uncontrolled, unsustainable, unaffordable council/ratepayer debt. This comes because of council debt being transferred to a new CCO which opens the way for even more poorly prioritised, wasteful spending (ratepayer debt) on non-water related activities. On top of this, the rate payers have to pay the cost of dramatically increased debt raising ability of a CCO. Without major constraints on council spending this becomes a big and potentially catastrophic disadvantage for ratepayers.
- Adopting Option 3: In-house business unit retains current debt limits while ring fencing water services funds under commerce commissioning oversight and regulation. This puts good pressure on NPDC to be fiscally responsible on all of its spending prioritisation - without the temptation for incurring even more debt that would be facilitated by a CCO. This option provides an opportunity for this council to reinvent itself for the better and for the good of its ratepayers.
- NPDC has asserted that the in-house option (status quo plus) meets all of the local water done well requirements.
- We are already operating shared service and bulk supply agreements with other councils in Taranaki
- Our existing water services are already working well - are well managed, planned for and operated by a dedicated, very capable team that has been developed over a long period of time. Respect them, support them. **Please don't break it!**
- The political and cultural climate in New Zealand is too unstable at present for any major change away from a working water services status quo (which we have in NPDC). There is virtually no majority cross-party cooperation at present. There is a strong risk that if the government changed at the next election the new government

would reverse some or all of the current governments policy & direction - potentially sacrificing the investment made in making major changes.

- **It seems that the more responsible choice for now is to keep and improve upon what is already working, that in which we have already invested heavily to achieve, that which retains our democratic ability to direct and apply some local common sense - retain full democratic local council control:**

**Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).**

## **2. Do you support NPDC retaining in-house control of stormwater services?**

☒ **Yes**

☐ **No**

I agree believe that storm water services belong under council control and should remain under water services management in-house along with all New Plymouth District water services.

# **Local Water Done Well**

**Submission No: 285**

**Kelly Langton - Taranaki Federated Farmers**

Wish to speak to the Council: Yes

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# Submission

TELEPHONE 0800 327 646 | WEBSITE [WWW.FEDFARM.ORG.NZ](http://WWW.FEDFARM.ORG.NZ)



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To: New Plymouth District Council

Submission on: Local Water Done Well

Date: 30 May 2025

Contact: **TARANAKI FEDERATED FARMERS**

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## 1. INTRODUCTION

- 1.1. Federated Farmers values this opportunity to provide feedback on the Council's future water services journey and response to Local Water Done Well.
- 1.2. The Three Waters have been a source of controversy and uncertainty in recent years. Farmers have taken a close interest in what is happening on the service delivery side for local authorities.
- 1.3. Federated Farmers opposed the establishment of the regional water entities, preferring to see service delivery decision making remain in the hands of local authorities.
- 1.4. We are pleased to see the range of options availed to local authorities in the Local Government (Water Services) Bill, and the elevated status of water services in the scheme of the legislation.
- 1.5. Whichever delivery arrangement Council ultimately settles on (the Council, or a water organisation it joins), will have the status and obligations of a water service provider. This will ensure compliance with financial principles including the ring fencing of water services

revenue and, where the council forms a water organization, better access to capital at a lower cost.

- 1.6. Council's service delivery decisions should promote efficient use of the precious water resource. Where volumetric charging is not in place, it should be. Inefficient use of water impacts the whole community, with potential knock-on effects to rural and private schemes.
- 1.7. We hope that the Local Water Done Well program will help local government to close the infrastructure deficit and successfully comply with the elevated drinking water standards introduced in 2022.
- 1.8. While the greater part of our membership is supplied by private drinking water schemes, have on-site wastewater arrangements, and are not on urban stormwater networks, we have an interest as ratepayers in ensuring Council's service delivery is efficient, successful, and does not rely in any way on funding from general rates.
- 1.9. Where farms and rural residences rely on council drinking water schemes there should be prominence given to their needs in Council's Water Services Delivery Plan. Many rural schemes have limited capacity to meet elevated drinking water standards introduced in 2022 and need reassurance as to their financial sustainability.

## **2. WATER SERVICES IN THE NEW PLYMOUTH DISTRICT**

- 2.1. Federated Farmers is concerned that should Council join the WS-CCO, decision making would be a further step removed from those impacted. Decisions on pricing and services would not be undertaken by those who have a connection to those impacted and an understanding of the history and needs of the community. The organisation would be a business, not focused on the welfare and livelihoods of its customers. Federated Farmers hopes that those elected to New Plymouth District Council have the interests of its residents and ratepayers as its highest priority.
- 2.2. Federated Farmers notes that the cost savings for joining the joint WS-CCO are minimal. For the average household this would be around \$200 annually in 10 years and minimal after 25 years. These savings may also be off-set by an increase in rates for other Council services. These small cost savings seem to be low compensation for losing autonomy in decision making.
- 2.3. Most farms on Council water schemes and only receive water services from Council. Rural properties are generally self-contained for wastewater services. Federated Farmers questions whether those not connected to wastewater will be required to contribute financially, through overheads or otherwise, to services they do not receive?

## **3. STORMWATER**

- 3.1. Federated Farmers agrees that stormwater services should not be transferred to the WS-CCO. Rural stormwater does not fit the Local Government (Water Services) Bill definition for stormwater and therefore cannot be transferred.

***stormwater service—***

*(a) means the collection, treatment, drainage, reuse, or discharge of stormwater in an urban area; but*

*(b) does not include a service relating to a transport corridor*

- 3.2. As stormwater systems are incredibly complex and it is difficult to separate rural, urban and transport corridor services it is best that they stay in-house.

**Recommendations:**

- 1. That Council ensures that, regardless of the option it chooses, that farmers do not pay 'urban' prices for water.**
- 2. That Council ensures that, regardless of the option it chooses, that farmers are not required to contribute to wastewater services they are not connected to.**
- 3. That water services remain in-house where the decision making is done by those connected to the communities they serve.**

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Federated Farmers is a not-for-profit primary sector policy and advocacy organisation that represents the majority of farming businesses in New Zealand. Federated Farmers has a long and proud history of representing the interests of New Zealand's farmers.



The Federation aims to add value to its members' farming businesses. Our key strategic outcomes include the need for New Zealand to provide an economic and social environment within which:

- Our members may operate their business in a fair and flexible commercial environment;
- Our members' families and their staff have access to services essential to the needs of the rural community; and
- Our members adopt responsible management and environmental practices.

This submission is representative of member views and reflect the fact that local government rating and spending policies impact on our member's daily lives as farmers and members of local communities.

# **Local Water Done Well**

**Submission No: 286**

**Jackie Brown**

Wish to speak to the Council: No

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Submission for Water Done Well.

Jackie Brown

**Question 1. Which option do you support for providing drinking water and wastewater services ?**

**I support Option 3 – an in house business unit with NPDC, modified to meet requirements (NPDC In House Business Unit).**

I do not agree with creating any more CCO's for the NPDC. I do not support the CCO model for Local Government as it removes the say of the ratepayers, only the NPDC and the Board get to decide what the statement of intent is, yet the ratepayers foot the bill for everything. I do not agree with this way of removing the ratepayers' rights to decide who runs their council and how it is run.

I want to retain the water services in house at the NPDC. I want the NPDC to focus on providing infrastructure from our rates income and stop spending our rates on non essential and nice to have projects.

The in house model will need to employ compliance staff (for new Commerce Commission and Quality regulation). Maybe 5 – 10 new staff may be needed for this. This is way less new cost than 2 boards and multiple new units and people all over Taranaki. 10 new staff at the council under an existing management structure adds no new management layers. I prefer this much smaller increase in cost.

Also, with the inhouse model if I don't like how the water unit is being run I can exercise my democratic right and vote for new officials and they can sort out in house systems ratepayers are not happy with. As the person paying the bill for a new water set up, if it is a CCO I have no ability to change who is on the committee or on the board. This is not democratic and I do not support this system.

I do not support any of the CCO options for water as I do not want the NPDC using LGFA funding. Borrowing up to 500% of the income from water charges to provide the basic infrastructure the Council exists to provide is madness.

Stratford District puts its water rates income in one pot and spends it on just water. I want NPDC to do the same. There would be no need for borrowing if the money collected from rates was spent where it is meant to be spent.



I do not agree with the terms of the LGFA Funding. I do not want NPDC to use a lending arrangement where my rates become the method that all loans are guaranteed across the country should any default. The profit from these loans goes to Councils and the NZ Government and the risk is carried by all the ratepayers. We don't get to see any of the profits. There is not a ratepayer in New Plymouth who would have signed the terms of this funding if they had known the agreement was going to be signed.

I strongly do not agree with using anymore LGFA funding and I want existing LGFA loans paid back as quickly as possible.

Continue sharing cost saving across all 3 regions as you do now, and formalise this process to show central government you are working together, but use rates income to pay for the cost of providing water, do not borrow money for infrastructure.

**Question 2. Do you Support NPDC retaining in house control of stormwater services ?**

Yes, I want to see all water services retained in house.

I do not like the proposed option for 2 water services to go to a CCO model and one service to stay in house.

That system will leave the ability for the Councils to charge for water through a CCO and still charge for water on the rates bill. You will need 2 water units, a council one AND a CCO one and 2 different groups of management for the 2 different organisations.

Costs just keep adding up and this means more costs for the ratepayers to cover and higher rates.

I want only one water unit for the NPDC and I want it all managed in house with cost savings to purchase materials across all three regions (as you do now).

# Local Water Done Well

Submission No: 287

Richard Mroczek

Wish to speak to the Council: No

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## 1. Which option do you support for providing drinking water and wastewater services?

*Option 3 - an in-house business unit with New Plymouth District Council, modified to meet requirements (NPDC In-house Business Unit).*

Option 3 means

- Not taking on other councils problems.
- Better transparency than a CCO.
- No new establishment costs ie new management - staff, billing system, infrastructure like offices, equipment, vehicles etc (they put rates up significantly).
- NPDC should be focussed on providing drinking water, wastewater and stormwater services as core business, not trying to attract investors. Ratepayers will end up subsidising investors.
- Will limit borrowing ability ie less debt, to encourage necessary compliance with legislative requirements by being efficient, innovative providing affordable water services and solutions while sticking to budgets.

## 2. Do you support NPDC retaining in-house control of stormwater services?

Depends on which option is selected. See comments.

Stormwater and wastewater for properties are not all separately piped. This creates a grey area as to who controls what if they are administered separately ie more costs. Stormwater should go with whichever option is chosen for drinking water and wastewater. One entity - one charge.