

Notice to customers

Shared meters

- Properties that are part of a body corporate have a single bill going to the body corporate, which then divides the bill equally between properties and on-charge to individual property owners.
- Properties that are not part of a body corporate have a separate bill for each property, showing only their portion of the bill (divided equally between properties) or the uniform annual charge (if selected by the property owner) and average water use.
- Not sure if your property has a shared meter? Contact us at the Council on 06-759 6060 or enquiries@npdc.govt.nz.

Final accounts

- Every property owner is responsible for their water charges until written notice is received by NPDC to discontinue supply.
- Please give 48 hours' notice when requesting a final reading.

Payment options

Please note: this is where we will include information on how to make payments, once volumetric charging begins next year.

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This is a mock water bill, to show what your household's water use is and what the cost would have been if we were charging by volume now. DO NOT PAY THIS BILL – it is for information only. Please see npdc.govt.nz/WaterMeters for more information.