



Section 85 of the Local Government (Rating) Act 2002

Objectives of the policy

The objective of this policy is to enable the Council to act fairly and reasonably in its consideration of rates which have not been received by the Council by the penalty date due to circumstances outside the ratepayer's control; or

In order to ensure the settlement of outstanding rates where the ratepayer has made an arrangement to pay over an extended period.

Conditions and criteria

1. The Council will remit penalties if:
 - a. the ratepayer agrees to a direct debit plan that is sufficient to cover current rates and arrears (excluding penalties added); or
 - b. the ratepayer is able to provide evidence that their payment has gone astray in the post or the late payment has otherwise resulted from matters outside their control; or
 - c. the ratepayer can demonstrate to the Council that doing so is just and equitable having taken into account the individual circumstances.

2. The Council may remit small balances due to cash rounding.
3. If an arrangement to pay rates and/or clear outstanding rates is not adhered to, the Council will apply penalties from when the arrangement is breached (noting that remissions cannot be reversed).

Property details

Valuation number

Property identification number

Property address

Owner/applicant details

Owner details

First name(s)

Surname

Applicant details
(if different to above)

First name(s)

Surname

Postal address

Contact phone

Contact email

Application details – please provide supporting documentation

Applicant's signature

Name of applicant

Signature of applicant

Date

OFFICE USE ONLY

Date received

Application
rejected

Application
reviewed

Customer contacted

Application
accepted

Accepted Remission journal