



Long-Term Plan 2027-2037 Significance & Engagement Policy Overview of Council Services

23 April 2026

What we'll cover today



- Significance and Engagement Policy (S&E Policy)
 - Seek EMs views on the S&E Policy
 - Understand if there is an appetite for a policy review (other than removing 3Waters as strategic assets as required by LGWSA 2025)
 - Identify any key issues EMs would expect to be addressed if a review were undertaken
- Council services
 - What we do
 - High-level funding information
 - Key challenges and opportunities anticipated over the LTP 2027 period

Significance and Engagement Policy

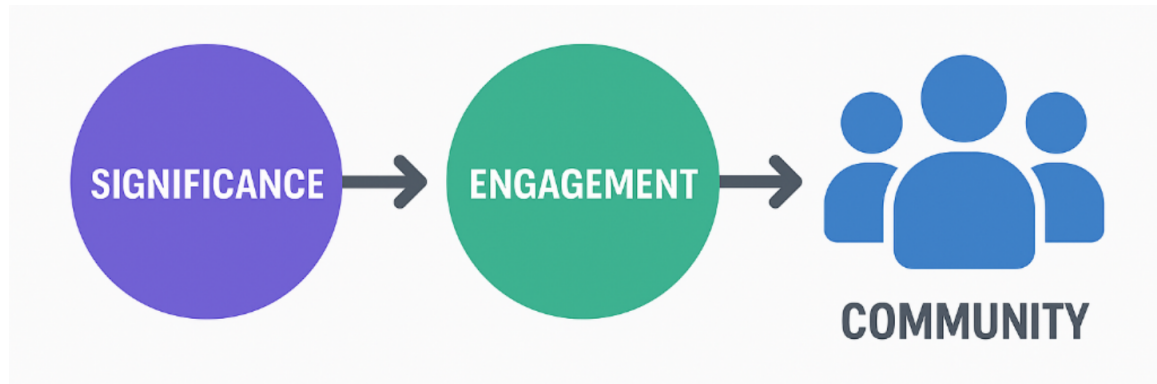


What the S&E Policy does

The S&E Policy explains to the community:

- How significant a Council decision is – so people understand which decisions have the greatest impact.
- When and how the community will be involved – whether Council will inform, seek feedback, or undertake formal consultation.

Overall, the policy sets expectations about public involvement based on the significance of a decision.





What do we mean by “Significance”?

In simple terms, significance is about how much a decision matters

It considers things like:

- Who is affected and how many people
- Scale, duration and types of impacts
- Financial or asset implications
- Impacts on services, strategy, or public trust
- Level of public interest or controversy

Higher significance = greater scrutiny and engagement

Why the S&E Policy matters



- The S&E Policy is a statutory governance requirement under the Local Government Act 2002
- It supports transparent decision-making
- It helps ensure community engagement is proportionate, consistent and defensible

If the policy is unclear or not working as intended, expectations – for both the public and EMs – can become misaligned

Purpose of this briefing



This briefing is intended to:

- Consider whether the current S&E Policy remains fit for purpose
- Explore whether a policy review would add value
- Gauge elected members initial views
- Identify any key issues or areas of focus members would want considered if a review were undertaken

Key matters for EMs to consider

- Ensure that EMs have read and understand the policy
- Whether the S&E Policy remains fit for purpose for their decision-making within this triennium
- Whether it provides clear, practical guidance on significance and engagement
- Where the policy has worked well or fallen short in practice
- Whether a review would add real value or largely confirm the status quo

These considerations will inform whether a review is warranted and, if so, the scope and terms of reference.

Overall Intent



1. Does this policy clearly reflect how you expect Council to behave on engagement—or are there gaps between the policy and the practice you want to see?

Relevant policy clauses:

- Purpose – sets the overarching intent of the policy as a framework for assessing significance and deciding whether to engage
- Structure – Parts 1–3 outline how that intent is operationalised

Public Expectations



2. Is this policy sufficiently clear for the community to understand when they should expect engagement, and when they should not?

Relevant policy clauses:

- Part 2: Engagement – When will Council engage?
- Statement that Council will not engage on every decision and must balance efficiency and cost

Significance Thresholds



3. Are you comfortable with how decisions are currently classified across the four significance levels, or do some types of decisions consistently feel under- or over-classified?

Relevant policy clauses:

- Part 1: Significance – How does Council assess significance?
- Appendix A – Application of the Significance Criteria
- Appendix B – Categories of Significance

Predictability



4. Should the policy provide stronger signals or examples to make engagement expectations more predictable for the public and stakeholders?

Relevant policy clauses:

- Appendix A – indicative examples for each significance category
- Appendix B – matrix applying criteria across significance levels

Link Between Significance and Engagement



5. Does the current link between “Significant/Critical” decisions and the likelihood of engagement meet your expectations—or should minimum engagement expectations be clearer?

Relevant policy clauses:

- Part 2: Engagement – Table linking significance category to likelihood of engagement

Discretion vs Certainty



6. Are you comfortable with the amount of discretion built into decisions about whether to engage, or do you want tighter rules in some situations?

Relevant policy clauses:

- Part 2: Engagement – Factors relevant to considering whether engagement is worthwhile (items 1–9) Statements recognising efficiency, feasibility, urgency, confidentiality, and available resources

Depth of Type of Engagement



7. Does the policy strike the right balance between ‘consult’, ‘involve’, and more collaborative approaches—or is there a mismatch between policy language and your expectations in practice?

Relevant policy clauses:

- Part 2: Engagement – If Council decides to engage, what form of engagement is appropriate?
- Appendix C – Levels of Participation for Engagement

Roles and Decision Points



8. Are you satisfied with when engagement decisions are made by officers versus elected members, or should councillors play a more explicit role at key points?

Relevant policy clauses:

- Part 2: Engagement – Statements on decision-maker judgement and when officer approval is sufficient

Council Services



Council Services



Community Partnerships



Flood Protection and Control Works



Parks and Open Spaces



Customer and Regulatory Solutions



Governance



Puke Ariki and Community Libraries



Economic Development



Govett-Brewster Art Gallery/
Len Lye Centre



Transportation



Emergency Management and Business Continuance



Management of Investments and Funding



Venues and Events



Waste Management and Minimisation



Community Partnerships

Key Service Areas



FUNDING

Providing the financial means for community organisations to meet community needs

Grants

Purchase community outcomes delivered by community originations

Strategic Partners

Partnership approach to delivering Council outcomes at better value

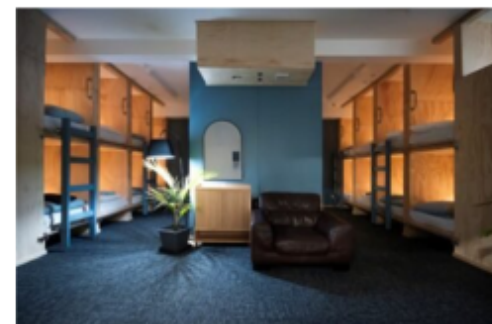


CAPACITY BUILDING

Working collaboratively with other regional enablers for the community sector

Community Leaders & Advice

Leadership development opportunities and advice for community organisations



COMMUNITY DEVELOPMENT

Supporting the community to deliver the solutions to the things they care about

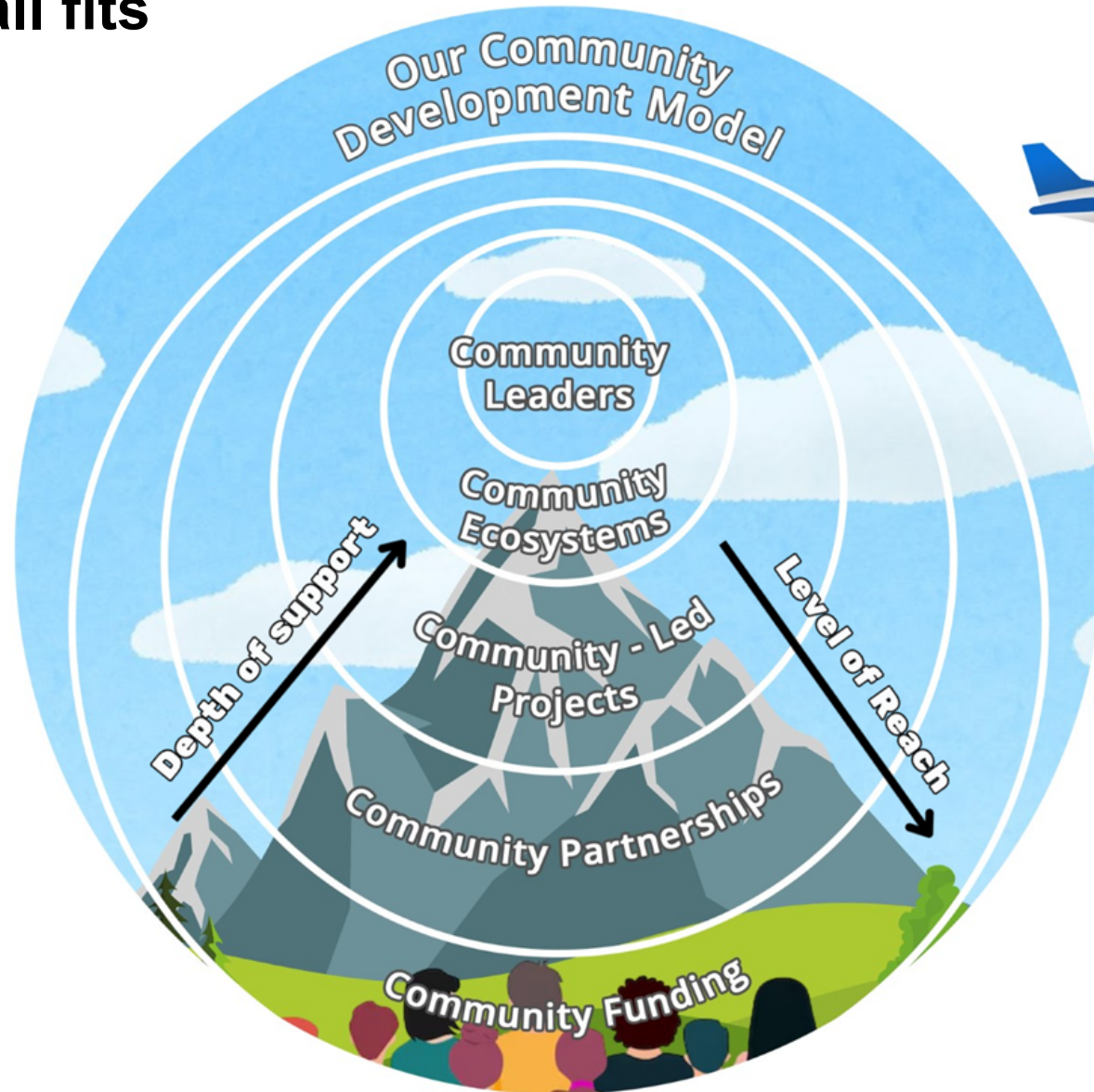
Community Ecosystems

Lead development of community infrastructure that address gaps

Housing for the Elderly

Providing affordable, secure tenure housing for older residents

How it all fits





Economic Development

venture

T A R A N A K I

Te Puna Umanga

Functions of Economic Development

Business Attraction
and Investment

Business Retention
and Expansion

Innovation and
Entrepreneurship

Infrastructure and
Regional
Development

Sector Development
and Industry
Clusters

Workforce
Development and
Talent attraction

Destination
Attraction

Trade and Export
Development

Policy advocacy

Key Priority Areas



TARANAKI ALLIANCE

Accelerating opportunity for our industrial capability eco-system



BRANCHING OUT

Land Diversification - creating sustainable, commercially viable industries



TOURISM & DESTINATION

Promotion and development of the region as a visitor destination, activating events and businesses

Investment & Opportunity

Proactive development of new investment channels and regional growth

Energy

Transitioning and optimising regional energy resources and supply chain

Enterprise & Business

Empowering local businesses with tools for strategic success

Data & Events

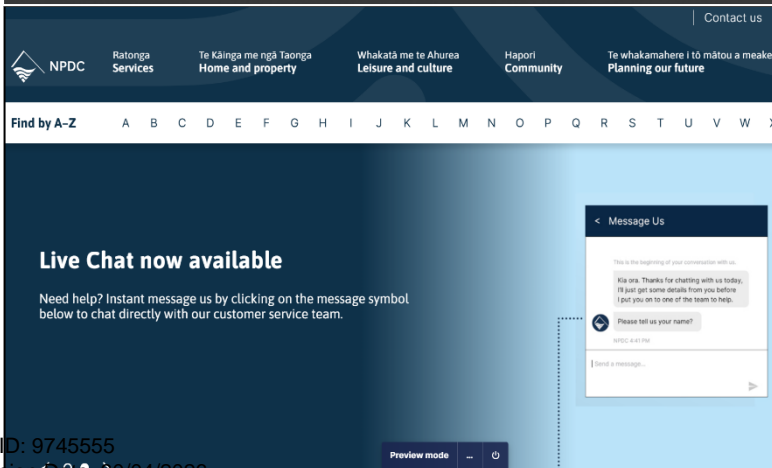
Providing actionable insights and regional engagement platforms



To matou - Our People pillar image 3.CR2



Customer and Regulatory Solutions







POOL RULES





TARANAKI
EMERGENCY MANAGEMENT



Emergency Management and Business Continuance

Regional Hazardscape

Very high risk



Taranaki Maunga – Large volcanic eruption



Severe Weather - Cyclone

High risk



Animal disease



Flash Floods



Plant pest/disease



Flooding - river



Infectious human disease



Tornado

Medium risk



Coastal flooding storm surge/erosion



Earthquake – local fault



Dam break - failure



Drought



Fire – built - environment



Fire – natural - environment



Hikurangi Subduction Zone – earthquake and tsunami



Maritime incident/spill



Slope instability eastern hill country



Lifelines failure – gas pipeline



Transport accident major air accident



Cyber attack

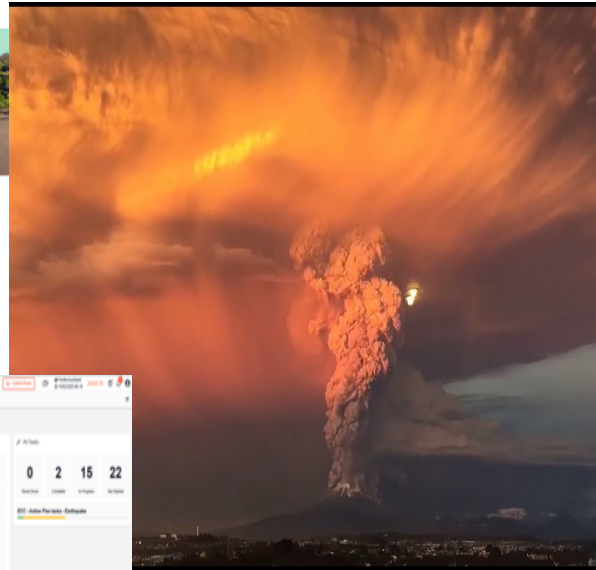


Opunake Community Resilience Plan

Emergency Plan

3 April 2024

THE OPUNAKE COMMUNITY PLAN



System

No Role / Todd Velvin

43	1
1	0

STAFF - IN-LINGENGE

0	2	15	22
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Common Operating Picture

31 April 2024 14:11:24

TARANAKI

Common Operating Picture

31 April 2024 14:11:24

Live EMAs: 0

FENZ CAD EVENTS: 1

Powerco suppression targets: 46

Mitidoroce Waikato Alerts: 0

ESNZ Quakes: 0

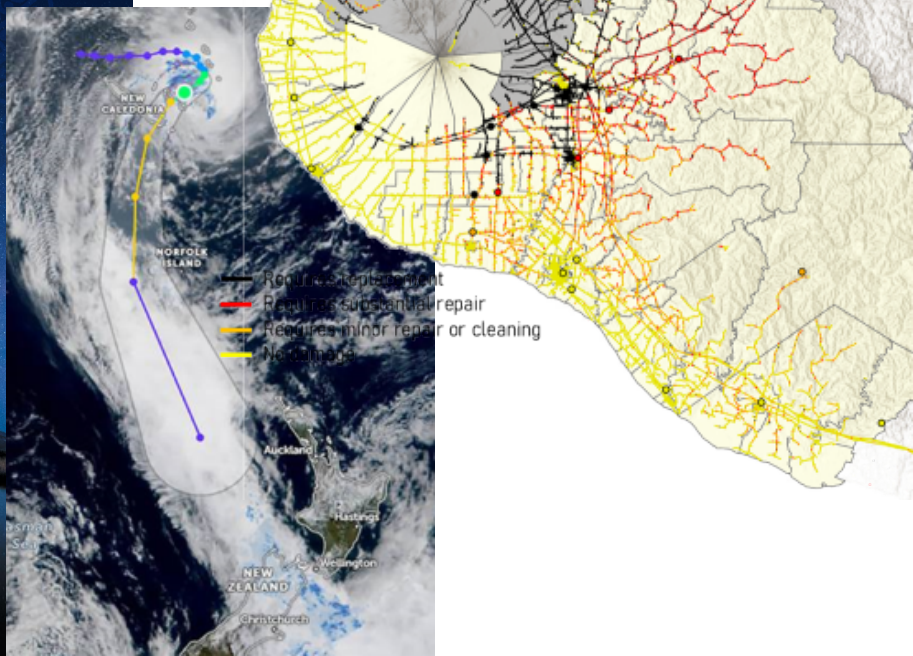
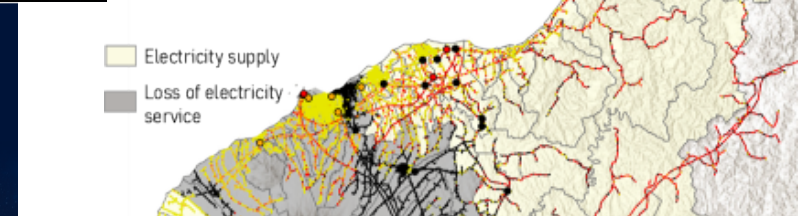
NZTA Road Point Events: 16

NZTA Road Segments Events: 4

TARANAKI
EMERGENCY MANAGEMENT

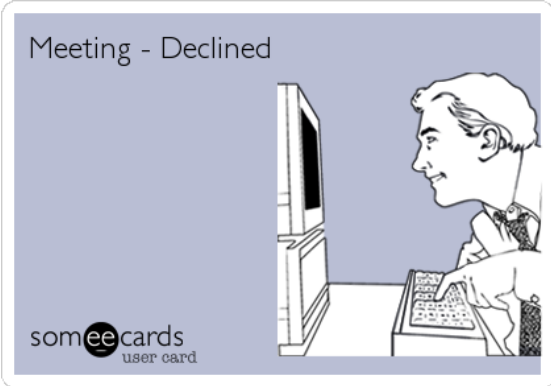
Taranaki Civil Defence Emergency Management Group Plan 2025 - 2030

Te Mahere Rahi a Te Rākau Whakamarumaru ki Taranaki (TRWT) 2025-2030





Governance





Govett-Brewster Art Gallery/ Len Lye Centre



Govett-
Brewster
Art
Gallery

Nau mai, haere mai

P

CULTURAL EXPERIENCES

**PUKE ARIKI
MUSEUM**
15.25 FTE
\$3,426,319

**PUKE ARIKI &
COMMUNITY
LIBRARIES**
38.97 FTE
\$3,036,751

**GOVETT-BREWSTER
ART GALLERY /
LEN LYE CENTRE**
10.6 FTE
\$2,353,503

CULTURAL EXPERIENCES
**PUBLIC PROGRAMMES
& LEARNING**
10.55 FTE
\$768,436

CULTURAL EXPERIENCES
**COMMUNITY ENGAGEMENT,
VISITOR & REVENUE**
22.03 FTE
\$1,529,918

**NPDC INTERNAL
CHARGES ALLOCATION**
\$7,813,270



Puke Ariki and Community Libraries

PUKE ARIKI MUSEUM



PUKE ARIKI CENTRAL & COMMUNITY LIBRARIES





Management of Investments and Funding

Council Investment, Borrowing & Funding Management

Where the Money Comes From



Rates . Fees & Charges .
Grants

How We Manage It



Interest
Rates

Debt
Levels

Returns

What It Achieves



Stable Rates . Funded Projects .
Financial Resilience

Thriving Today, Resilient Tomorrow



Parks and Open Spaces

How NPDC Spends Each Dollar



Tū Kāwhiriāra - 4 - Pōhe o Ngāmotu
New Plymouth
District Council

1 July 2025 to 30 June 2026



How Each Dollar Is Spent

Roads	16c	Stormwater	4c
Wastewater	14c	Management of Investments	4c
Water	11c	Community Partnerships	4c
Parks	9c	Arts	2c
Solid Waste	8c	Governance Support	2c
Venues & Events	12c	Economic Development	2c
Regulatory Services	5c	Emergency Management	1c
Puke Ariki & Libraries	5c	Flood Protection	1c

Where Each Dollar Comes From

General Rates	31c
Targeted Rates	21c
Loans	20c
Fees, Charges & Other Income	14c
Grants & Subsidies	8c
Investment Income	6c

Total \$1.00

Total \$1.00

Cents in the dollar spend for roads includes significant funding through grants and subsidies.





Venues and Events

Venues



NEW PLYMOUTH event venues
 CONFERENCES | EXPOS | FUNCTIONS | EVENTS



200+ Volunteers



Tūparikino Hub < 2028



120+ Event Reserves

Community Events



Todd Energy Aquatic CENTRE

Te Kauhanga ā-rohe o Ngāmotu
NEW PLYMOUTH DISTRICT COUNCIL
www.newplymouth.govt.nz



Learn to swim
Not only is swimming a great way to exercise, knowing how to swim generates confidence in and around water. We have swimming classes for all ages, from six months old through to adults.



Aquatics and 50s Forward
We offer both shallow and deepwater aquatics classes and 50s forward gym classes.



Fitness Centre memberships

Fitness Centre memberships include:

- photo ID card
- access to the gym, pools, and saunas.

[Sign up now >](#)

50s Forward programme

A structured class using resistance weights to:

- Increase muscle strength
- Improve bone density
- Improve balance and coordination.

Class times: 9am-10am Monday, Wednesday, Friday.

[Find out more >](#)



Toa Kaukau Swim Shop

Our great retail space, Toa Kaukau is open! This is New Plymouth's only dedicated swimwear outlet with top brands such as: Adidas, Arena, Fuzika, Funky Tracks and Aquavision.



Café

Our café is open seven days for fresh food, coffees, and delicious ice cream.



Hydrosides

We have two hydrosides, a family slide and a turboside located within the indoor complex.

Age limit: 8 years and over

Cost: \$4 for an all day pass

Open: 11am - 4pm weekends, school holidays and public holidays.

The slides can be operated on weekdays for groups of 10+. To arrange please [contact us](#).



Outdoor pools

Main pool: Length 50m, Depth 1.3-1.4m

Learners' pool: Depth 0.8m

Tots' pool: Depth 0.3m

Dive pool: Depth 3.9m. Two diving boards 1m and 3m High

Open: The outdoor pools are open for the season until Sunday 19 April 2026.

Seasonal Pools



Fitzroy Pool



Inglewood Pool



Okato pool



Waitara Pool



Main pool

Wave machine, water features, eight lanes, targa rope and inflatable toys.

Temperature: 28 degrees

Depth: 0.0 - 2.3m, length 25m

The wave machine operates on weekends, school holidays and public holidays between 10.30am - 4pm.



Tots' pool

We have a special area for our smaller swimmers. The tots' pool features bubbles and a small slide.

Temperature: 32 degrees

Depth: 0.3-0.5m



Transportation



Active Transport

Corridor Access & Traffic Management

Parking Enforcement

Stock Control Bylaws

Emergency Road Repairs

**NO
FREEDOM
CAMPING
ENFORCEMENT**

Councils are responsible for providing and maintaining local roads under the Local Government Act 2002

Transport activities must align with regional and national planning and funding frameworks under the Land Transport Management Act 2003

Ongoing maintenance reduces safety risks and unplanned costs and supports economic activity

Projects are prioritised through Regional Transport Planning Processes

Investment supports Safety, Resilience and Access Outcomes



Waste Management and Minimisation

WASTE MINIMISATION

Regional Kerbside Collection – Landfill Waste consolidated and taken out of region

Material Recycling Centre – processing and sent to its final recycling destination

The Junction diverts reusable or upcycled items and provides education tours

The Sorting Depot accepts commercial waste – service currently on pause

Active management of closed historic landfills to continually monitor any environmental risks

Delivery of behaviour change campaigns to support waste minimisation services and our drivers through the Waste Management and Minimisation Plan



WHY WE DO IT

Promote Effective Waste Management & Minimisation

(Waste Minimisation Act 2008)



Prepare and review Waste Management & Minimisation Plans every six years

Protect Public Health & Environment



Long-Term Landfill Responsibility

CLOSED LANDFILL

Monitor & Manage Old Landfill Sites

Commitment to Compliance



Consent Monitoring & Environmental Compliance

Zero Waste 2040



SUSTAINABLE



Waste Minimisation Act





Flood Protection and Control Works

Flood Protection



Relevant Structures

Waimea, Huatoki and the Mangaotuku dams along with the diversion tunnel are maintained to protect people, property and infrastructure.

Flood Hazard Modelling

Detailed flood modelling helps identify flood extents and informs planning to reduce future flood risks effectively.

Flood Risk Information Access

NPDC provides accessible flood risk data through maps and online tools to support community decision-making and preparedness.

Risk - Climate Change Impacts

Reducing the effectiveness of the dams in regards to the storm event it can hold.

Council integrates climate change projections into flood planning to ensure infrastructure remains effective over time.



Three Waters

Stormwater Services

This service is not included in the LTP. It will need its own Water Services Strategy.

Stormwater Network Management

Manage rainfall runoff to reduce flooding and maintain drainage systems, planning for growth and climate impacts. NPDC operates stormwater systems like pipes, drains, and detention ponds to reduce flooding damage during heavy rainfall.

Legislative Responsibilities

Flood control duties are governed by the Resource Management Act and enforced through District Plans to mitigate flood risks.

Local Government Role

The Local Government Act guides NPDC in planning, funding, and delivering flood control as part of community well-being.

Climate Change Integration

Climate change impacts are integrated into flood risk assessments and infrastructure investment decisions by councils.





Wai Hononga Water Services Ltd Two Waters

Drinking Water Services

Provide safe potable water that meets national standards ensuring reliability for homes, businesses and firefighting.

Wastewater Services

Collect and treat sewage to prevent disease and protect waterways, including trade waste management.

These two waters will now be provided by the WSCCO. They will not be included in the LTP but through a Water Services Strategy.



Shared Services

Shared Services

Shared Services bring together our leadership, corporate and delivery-enabling functions so the rest of the organisation can focus on outcomes for the community



What Shared Services are



Shared Services are the internal (“back office”) functions that support the delivery of Council’s external services.

They:

- Enable legislative compliance, customer service and internal operations
- Support all external services, rather than a single activity
- Have costs driven mainly by the scale and demand of external services

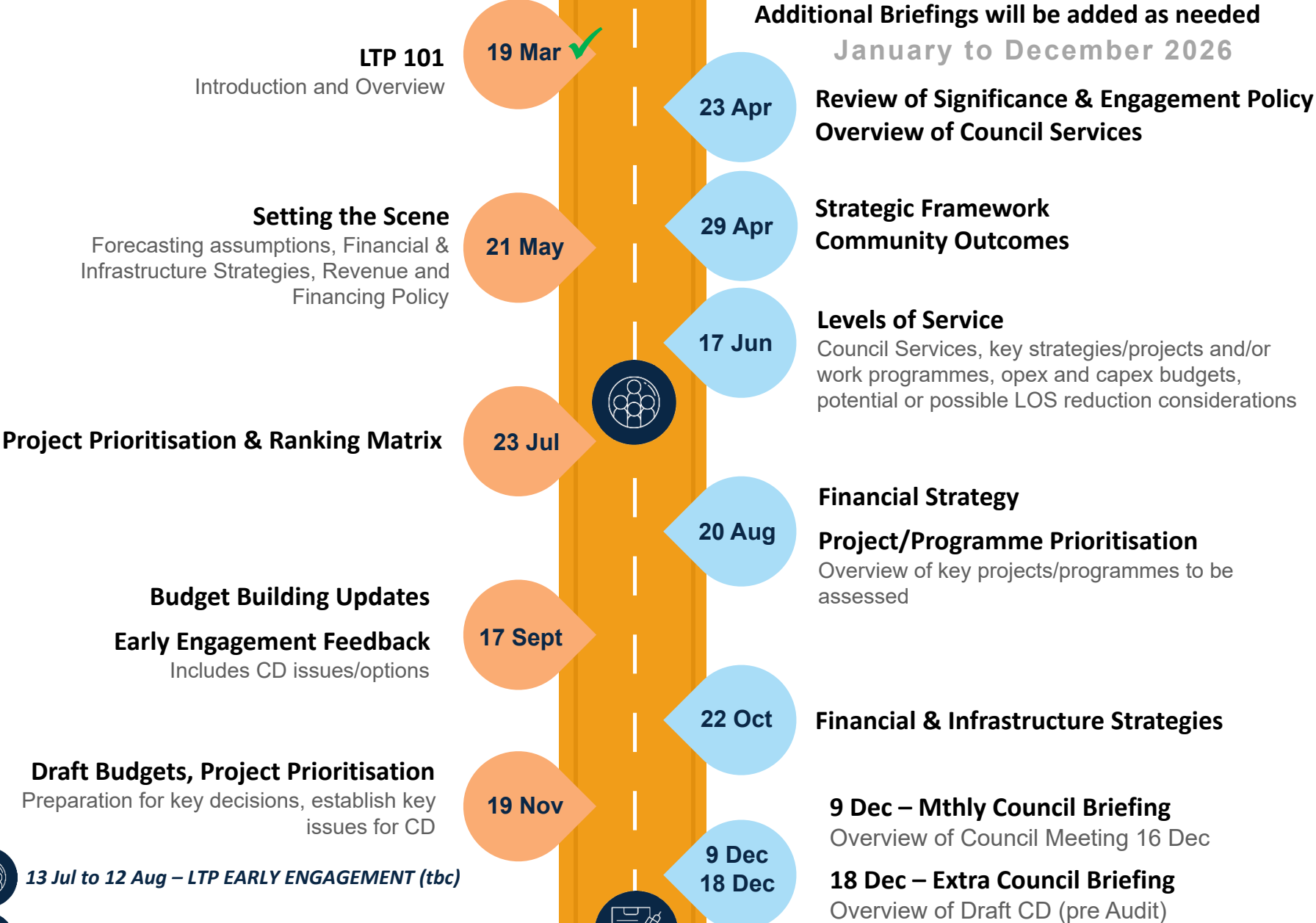
How costs are allocated

- Costs are allocated using practical drivers such as:
 - Expenditure
 - Staff numbers
- This reflects how much each external services uses Shared Services
- Some Shared Services costs are shared between Shared Services themselves

Indicative LTP Briefings & Topics

Additional Briefings will be added as needed

January to December 2026



13 Jul to 12 Aug – LTP EARLY ENGAGEMENT (tbc)



16 Dec - Council Meeting

Initial decisions re LTP 2027 (for review by Audit)

Next steps



Next steps

